## **User Manual**

# (For Applicant)

## For

# Online Registration of Unified License-Virtual Network Operator (UL-VNO)

# **Department of Telecommunications**

## **Government of India**

15<sup>th</sup> June, 2023

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## Section-1

### 1.1 General Introduction

**SARALSANCHAR'( Simplified Application For Registration and Licenses)** a Web based Portal, for Issuing of various types of Licenses and Registration certificates is part of various Digital initiatives being taken by Department of Telecommunications. It is a unified portal to issue various types of Licenses and registrations in a digitized manner which will not only ensure transparency but also make the process more efficient. This will pave the way for a paperless, secure and hasslefree platform for various applicants.

#### **Acronyms and Abbreviations**

List of the acronyms and abbreviations used in this document and the meaning of each.

- **DoT** : Department of Telecommunications.
- **OTP** : One Time Password.
- UL : Unified License.
- UL-VNO : Unified License Virtual Network operator.
- OSP : Other service provider
- LOI : Letter of Intent

About Unified Licenses Virtual network (UL-VNO)

Applicant can apply for UL (VNO) along with VNO authorization for any one or more services listed below:

- a. Unified License VNO (All Services)
- b. Access Service (Service Area-wise)
- c. Internet Service (Category-A with All India jurisdiction)
- d. Internet Service (Category-B with jurisdiction in a Service Area)
- e. Internet Service (Category C with jurisdiction in a SSA)
- f. National Long Distance (NLD) Service
- g. International Long Distance (ILD) Service
- h. Global Mobile Personal Communication by Satellite (GMPCS) Service
- i. Public Mobile Radio Trunking Service (PMRTS) Service
- j. Very Small Aperture Terminal (VSAT) Closed User Group (CUG) Service
- k. INSAT MSS-Reporting (MSS-R) Service
- I. Resale of International Private Leased Circuit (IPLC) Service
- m. Access Service (CAT B)

## Section-2

### **APPLICANT PART**

(In case of new user and have not registered earlier). Click on the Registration link, available on the Top Navigation bar, or in the Top right sidebar panel. You will be redirected to the below form.

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Fill in the required information. After filling **Authorized Contact Person** details, you will be required to fill in your **E-Mail address & Mobile Number.** After this you will fill the **CAPTCHA code** before OTP Authentication, as shown below

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After successfully verifying the **CAPTCHA Code** you will see the below screen in which there are separate buttons for generating OTP's for **E-Mail address & Mobile Number**. Please click on each button to get the respective OTP's.

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You will receive **OTP's**, both on your **E-Mail address & Mobile Number**, that you entered in the earlier step. Enter the OTP's and click on validate button to verify them.

After verifying the OTP's you will see the below screen. If you want to reset the data then there is a **RESET** button. If you don't want to reset data then enter the **CAPTCHA CODE** & click on submit to get yourself registered.

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After successfully registering you will see the below screen.

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he user credentials will be sent to the **E-Mail address** of the applicant.

### 2.2 First Login

Click Home Button on the above page and on the *home page* go to the **Login** button which is available on the **top Navigation bar** and the **top right sidebar panel**.

Enter your credentials in the login forms as shown below , after entering the  ${\bf CAPTCHA\ CODE\ }$  CLICK ON  ${\bf LOGIN\ }$  BUTTON .



After clicking the Login button you will be redirected to the below page, in which you will be asked to **change your password**.

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Enter the **New Password** & **confirm** the New Password (*The password must be according to the instructions appearing on the right side of the page as shown above by the red arrow*) &then click on **Generate OTP** button. An OTP will be sent to your mobile phone . please enter the OTP and click on submit button. There is also a reset button to reset the passwords . After clicking submit you will be taken to this page.



### 2.3 UL-VNO Application for Individual

Applicant type company or Individual can apply for UL-VNO services. Applicant type Individual can apply for only AS-CATB services for district service area. The sample form for UL-VNO services is as below

For this click on the **APPLY NOW** button ( **Shown by red arrow**) on the UL tab.

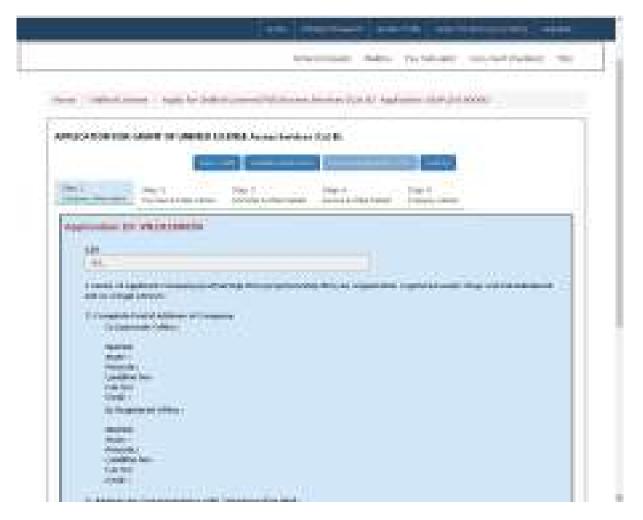
Application form will appear as follows. **Application ID** will be generated and will be shown on top of application form. Form will comprise of 5 steps viz. company info, payment details, promoter details, owner details and service details.



#### **IMPORTANT**

**Digitally Signed Document :** All the document to be uploaded hereafter must be in **"pdf format"** and **"digitally Signed"**. The portal will automatically reject any document which is not **digitally signed** or in **pdf format**.

#### 2.3.1 Step I



**Company Information**:- In this step the information about company entered while registration will pop up and will be in disabled form.



Now press "next " button to go to next step.

#### 2.3.2 Step II

#### Payment details of processing fee

Next step is feeding payment details of processing fee. As shown in image below on left side there is option of adding, editing and deleting payment details. If you click "+" sign separate window will pop up to enter payment details. Here you have to enter payment mode, amount, pay date and reference number and IFSC code.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

Processing fee amount can be calculated for services which are required to apply by using Fee calculator available in menu bar.

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In this page, user has to upload "certificate of Registration" by clicking "choose File" button of **6.1** and then selecting file and upload file digitally signed in pdf format using "upload button".

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User also has to upload file digitally signed in pdf format for "Articles of Association" by clicking "choose File" button of 6.2 and then selecting file and upload using "upload button". user also has to upload "MoU" by clicking "choose File" button of 6.3 and then selecting file and upload using "upload button".

The form can be saved at any intermediate stage by clicking "save draft" button. After completion of this step, next step will be active using "next" button.

#### 2.3.3 Step III

#### **Promoter Details**

The next step is entering "promoter Details".

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(a)As shown in image below on left side there is option of adding, editing and deleting promoter details. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{\blacksquare}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(b) In this step , equity details of the company should be entered, As shown in image below there are text boxes to enter these details in percentage. Total Equity percentage should be 100

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(c) Here, the FDI status is to be entered in terms of percentage. Along with this certificate from Company Secretary or Statutory Auditor countersigned by director duly authorized by company has to be uploaded as shown in image below. This file upload is compulsory if FDI percentage is greater than 49

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(d) In this section, enter the net worth of the company in lakhs rupees, in textbox as shown in below image. Also upload Networth of the company certificate from Company Secretary/ Statutory Auditor/Chartered Accountant/Cost Accountant and countersigned by Director duly authorised by the company (or partners in a partnership firm or proprietor in a proprietorship firm/ in an organization registered under Shop and Establishment Act or a legal person ). Minimum Net Worth amount for services which are required to apply for authorization can be calculated using Fee Calculator (Please refer Fee calculator on page no 23)

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The form can be saved at any intermediate stage by clicking "save draft" button. After completion of this step, next step will be active using "next" button.

#### 2.3.4 Fee Calculator:

The applicant can also use the **FEE CALCULATOR** Button , which is available at the navigation bar shown by the red arrow in the below screenshot.

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On clicking the Fee Calculator button a pop will appear as shown below. You can fill the details by clicking the "+" button and after filling in the details click the **Calculate** button.





This way you can calculate your fee details.

#### 2.3.5 Step IV

This step is entering "Service & Other Details".

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(a)As shown in image above on left side there is option of adding, editing and deleting Services for which Authorization sought. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{\mathbb{I}}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(b)As shown in image above on left side there is option of adding, editing and deleting Services for which licenses already available. If you click "+" sign separate window will pop up to enter **License** details. Here you have to **enter Name of License** /Service authorization, Service area, No. & date of License/Authorization.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(c) Here upload digitally signed file in pdf format of certificate of paid up capital issued by Company Secretary using a button shown by red arrow in above image.

(d) Here any other file digitally signed and in pdf format if applicant wants to upload can upload . This is not compulsory.

The form can be saved at any intermediate stage by clicking "save draft" button. After completion of this step, next step will be active using "next" button.

#### Step IV

#### **Owner & Other Details**

This step is entering "Owner & Other Details".

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If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{\blacksquare}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(b)As shown in image above on left side there is option of adding, editing and deleting CEO/CTO/CFO details. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.



(c) Here upload digitally signed pdf file of certificate clearance from Ministry of Home Affairs using a button shown by red arrow in above image if owner or if CEO/CFO/CTO is foreign national.

(d) Here upload digitally signed pdf file of Certified **Power of Attorney by Resolution of Board of Directors that the person signing the application is authorized signatory (document digitally signed).** using a button shown by green arrow in above image.

(e)Accept all terms and conditions by click on checkbox shown by purple arrow in above image.

Save the form by clicking "save draft" button. Now next button is disabled as this is the final stage. You can go to any previous stage using "previous" button and can do the changes.

Now, validate & preview application form using "Validate & Preview Application Form" button. If any discrepancies in the form then it will get reflected on the top of the page as shown below.

User should preview the form and do necessary changes . After all this process form should be submitted using "submit" button. If "Terms & Conditions" checkbox not clicked then system will not allow to submit the form.

So, first click on "Terms & Conditions" checkbox then press "submit" button. Form will get submitted and home screen will get displayed showing status of the application and action pending.

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This shows the errors.

If no discrepancy then on the top right corner "validation successful message" gets displayed & you will be redirected to the dashboard which is shown below.

### 2.4 Upload Application



This shows the Dashboard of the Applicant.

Using "History" button , user can find out history of the application

Using "Generate pdf" button (shown in red arrow) user can get application in pdf format.

Now there is one action pending and that is to "**upload the application with digital signature**" this can be done by clicking the "**Upload Application**" button.

After clicking the **Upload Application** button you will be redirected to this page.



You can download the application form in pdf format from the "**Download Application**" button

Upload the necessary document and click on the "Final Submit" button.

After This you will be redirected to the dashboard page .

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## 2.4 UL Application

Applicant type company or Individual can apply for UL-VNO services. Applicant type Individual can apply for only AS-CATB services for district service area. The sample form for UL-VNO services is as below

For this click on the **APPLY NOW** button ( **Shown by red arrow**) on the UL-VNO tab.

Application form will appear as follows. **Application ID** will be generated and will be shown on top of application form. Form will comprise of 5 steps viz. company info, payment details, promoter details, owner details and service details.



#### **IMPORTANT**

**Digitally Signed Document :** All the document to be uploaded hereafter must be in **"pdf format"** and **"digitally Signed"**. The portal will automatically reject any document which is not **digitally signed** or in **pdf format**.

#### 2.4.1 Step I

**Company Information**:- In this step the information about company entered while registration will pop up and will be in disabled form

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Now press "next " button to go to next step.

## 2.4.2 Step II

#### Payment details of processing fee

Next step is feeding payment details of processing fee. As shown in image below on left side there is option of adding, editing and deleting payment details. If you click "+" sign separate window will pop up to enter payment details. Here you have to enter payment mode, amount, pay date and reference number and IFSC code.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

Processing fee amount can be calculated for services which are required to apply by using Fee calculator available in menu bar.

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In this page, user has to upload "certificate of Registration" by clicking "choose File" button of **6.1** and then selecting file and upload file digitally signed in pdf format using "upload button".



User also has to upload file digitally signed in pdf format for "Articles of Association" by clicking "choose File" button of 6.2 and then selecting file and upload using "upload button". user also has to upload "MoU" by clicking "choose File" button of 6.3 and then selecting file and upload using "upload button".

The form can be saved at any intermediate stage by clicking "save draft" button. After completion of this step, next step will be active using "next" button.

### 2.4.3 Step III

#### **Promoter Details**

The next step is entering "promoter Details".

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(a)As shown in image below on left side there is option of adding, editing and deleting promoter details. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{\mathbf{m}}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(b) In this step , equity details of the company should be entered, As shown in image below there are text boxes to enter these details in percentage. Total Equity percentage should be 100



(c) Here, the FDI status is to be entered in terms of percentage. Along with this certificate from Company Secretary or Statutory Auditor countersigned by director duly authorized by company has to be uploaded as shown in image below. This file upload is compulsory if FDI percentage is greater than 49

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(d) In this section, enter the net worth of the company in lakhs rupees, in textbox as shown in below image. Also upload

Minimum Net Worth amount for services which are required to apply for authorization can be calculated using Fee Calculator (Please refer Fee calculator on page no 23)

## 2.4.5 Step IV

This step is entering "Service & Other Details".

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(8) As shown in image above on left side there is option of adding, editing and deleting **Services for which Authorization sought**. If you click "+" sign separate window will pop up to enter **Services for which authorization sought** details. Here you have to enter name of **Service, Service Area (District), Circle (State)**.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(9)As shown in image above on left side there is option of adding, editing and deleting Services for which licenses already available. If you click "+" sign separate window will pop up to enter **License** details. Here you have to **enter Name of License** /Service authorization, Service area, No. & date of License/Authorization.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{\blacksquare}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(c) Here upload digitally signed file in pdf format of certificate of paid up capital issued by Company Secretary using a button shown by red arrow in above image.

(d) Here any other file digitally signed and in pdf format if applicant wants to upload can upload . This is not compulsory.

The form can be saved at any intermediate stage by clicking "save draft" button. After completion of this step, next step will be active using "next" button.

#### Step IV

#### *Owner & Other Details*

This step is entering "Owner & Other Details".

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(a)As shown in image above on left side there is option of adding, editing and deleting Company owner details. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(b)As shown in image above on left side there is option of adding, editing and deleting CEO/CTO/CFO details. If you click "+" sign separate window will pop up to enter promoter details. Here you have to enter name of promoter, type, equity percentage and net worth.

If already details are submitted and user wants to change it then he has to click on " $\checkmark$ " icon. Separate window will pop up to feed the data. Do necessary changes and submit.

To delete already submitted details click on " $\hat{m}$ " icon. Separate window will open to get your confirmation by pressing "delete" button.

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(c) Here upload digitally signed pdf file of certificate clearance from Ministry of Home Affairs using a button shown by red arrow in above image if owner or if CEO/CFO/CTO is foreign national.

(d) Here upload digitally signed pdf file of Certified **Power of Attorney by Resolution of Board of Directors that the person signing the application is authorized signatory (document digitally signed).** using a button shown by green arrow in above image.

(e)Accept all terms and conditions by click on checkbox shown by purple arrow in above image.

Save the form by clicking "save draft" button. Now next button is disabled as this is the final stage. You can go to any previous stage using "previous" button and can do the changes.

Now, validate & preview application form using "Validate & Preview Application Form" button. If any discrepancies in the form then it will get reflected on the top of the page as shown below.

User should preview the form and do necessary changes . After all this process form should be submitted using "submit" button. If "Terms & Conditions" checkbox not clicked then system will not allow to submit the form.

So, first click on "Terms & Conditions" checkbox then press "submit" button. Form will get submitted and home screen will get displayed showing status of the application and action pending.

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This shows the errors.

If no discrepancy then on the top right corner "validation successful message" gets displayed & you will be redirected to the dashboard which is shown below.

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## **2.5 Upload Application**

This shows the Dashboard of the Applicant.

Using "History" button, user can find out history of the application

Using "Generate pdf" button (shown in red arrow) user can get application in pdf format.

Now there is one action pending and that is to "**upload the application with digital signature**" this can be done by clicking the "**Upload Application**" button.

After clicking the **Upload Application** button you will be redirected to this page.



You can download the application form in pdf format from the "**Download Application**" button

Upload the necessary document and click on the "Final Submit" button.

After This you will be redirected to the dashboard page .

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#### Scrutiny :

Now the applicant will wait for the scrutiny of the documents , the scrutiny process will be a two stage process viz. (a) Pre Scrutiny (b) Post Scrutiny .

If after scrutiny any of your documents are not acceptable to DoT then those documents will be reverted back to you and you will be notified about the same via SMS and E-Mail. You will required to upload the reverted documents again . The link for re- uploading the reverted documents will be available in your dashboard.

## 2.6 Dashboard Details:

This dashboard has four buttons

**1. History button**: This shows the history of actions completed till now.

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**2. Download Application button**: This button lets you download your application form

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**3. Attachment button**: This shows the list and links of the documents you have uploaded till now.

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**4. Reminder button**: This button lets you put some reminders. On clicking this button you will be redirected to this page.



On the  $1^{st}$  line will be your **Application Id** followed by the **Authorized Person** Name.

On the next line is the message type i.e. if you want your reminder to be only a text message then click the radio button of SMS, if you want your reminder to be only an E-Mail, click on the Mail radio button and if you want both SMS and Mail reminder then click on both.

If you want to upload any file then click on yes and upload the file .

Click on send , your message for the reminder will be sent to the DoT personnel.

Now go to the **Mailbox** button on the  $2^{nd}$  Navigation Bar and you will be redirected to your mailbox.

Click on the outbox to see your recently sent message regarding **reminder** to the DoT personnel.

You will see all the details of the message you sent to the DoT personnel including the attachments (if any).



Now the application will go to the DoT Nodal officer who will firstly pre scrutinize all your uploaded information, then there will be a post scrutiny, after scrutiny if any of your documents are not accepted by DoT, then they will be reverted back to you. You will be required to reupload the documents reverted back to you correctly.

# 2.7 Upload Signed LOI, BG Details and Online Payment Of Entry Fee:

After scrutiny DoT will issue the LOI , you will be notified about it by SMS on your registered Mobile number, thereafter you can download the LOI from your dashboard which is shown below.

You will firstly log in and after successful log in you will click on the "1" shown by red arrow to go to your dashboard for the application you had earlier applied for.



After LOI issuance , Applicant will upload signed LOI , BG Details and will do online payment of Entry Fee through single form by clicking below link.

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## **BG Upload:**

Enter BG details using following form. Here select BG Type and enter BG details upload BG file. In case of UL application , BG Type will be financial and in case of VNO application.

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## Online Payment of Entry Fee:

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On click of Pay NOW will be redirected to Bharatkosh portal.

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Complete the Payment of Entry Fee by clicking confirm button in Bharatkosh portal.

## **Upload LOI Compliance:**

To download the LOI (unsigned) please click link as shown below .

After downloading the LOI, you are required to signed the LOI and upload the signed LOI. You can upload the signed LOI by using following form.

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After successful validation and submission of BG, Entry Fee and signed LOI, it will available for scrutiny at nodal side. The dashboard of the Applicant will be like this.

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## 2.8 Reverted Document

Now these uploaded documents will be scrutinized by DoT and if any discrepancies are found then those documents will be reverted back to you for uploading them again. This is illustrated below, suppose your entry fee has some discrepancy then it will be reverted back to you and then you are supposed to upload it again as shown below. Your dashboard will look like this after DoT has reverted your documents back.

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Click on above link & upload the respective file.

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Now the applicant dashboard will look like this, as he will be waiting for scrutiny of the documents

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### 2.9 Invitation acceptance

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Nodal will issue invitation and applicant will accept this invitation or ask for reschedule this invitation.

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After acceptance of Invitation, DoT will issue you the License Certificate.

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				Read	Charge Pantonia	0 <sub>0</sub> deb	ProSe	lidgene
	दूरसंचार विभा DEPARTMEN TELECOMM			(Sa	SARAL philed Appleation A partie for Lice	Fer Degi	storiog .	ad Liensed)

## 2.10 Download License Certificate

You can download your **License Certificate** from your dashboard by clicking the **Download License Certificate** button which is shown below.



## 2.11 Profile Update without Scrutiny

If **no application** is in process in any module OSP/ UL / UL-VNO /WPC then Profile Update without Scrutiny form will appear in **all modules**. User can update multiple times in any module until application applied and in process.

If any application is in process then user can update profile after successful scrutiny by respective DOT officer (Refer 2.11 Profile Update with Scrutiny).

STEPS:

1.After user login, click on any module

us Of Appl	Icitions				
	0	0	0	0	0
	UL Annia Nava	UL-VNO Apply Now	M2M	WPC Apply Now	OSP

2. Click on Update Profile

						lified Application
Home	Change Password	Update Profile	Profile Dashb	oard	Apply for License(UL)	Helpdesk
		Orders	s/Circulars	MailBox	Fee Calculator	Document C

3. Update profile without scrutiny form will appear

- Home	Change Password	Update Profile	Profile Dashboard	Helpdesk
	Orders/Circular	s MalBox	Fee Calculator	Document Check

Registration Type	
Registration Type	Company
CIN	u58974gj3654res854796
Company Name *	kpl
Date of Incorporation*	15-02-2000
PAN*	anlpv3852g

1. User can update profile multiple times until the application status change to other than 2.11 Table.

### 2.12 Profile Update with Scrutiny

#### **STEPS:**

#### 1.After login, click on UL module

				Orders/Circuiz	rs Document
Welcome Verlagopal (Rav[praves)					
	0	0	5	0	
2 UL Apply New	UL-VNO	M2M	WPC Apply Note	OSP	

General Instructions:-

2. Click on Update Profile Menu on top.Profile Updation page will open



Upload File	Supporting document for optiation of Authorized Address(Ne	ene of the eigner: Reglevendre
	Norkar/Signed_ac: 17-05-2010 18:04:25)	Deixe
Request letter file upload*	Request letter for profile updation(Name of the signer: Regin 10:04:35)	ancodra Nerikar/Sigacij_oni 17-08-2018
		Telete
Other Documents to be uploaded,if any	Other Documents to be uploaded	
and the second second	Annual second se	tiplead?

3. After Validate button, Changed field will appear. Proceed accordingly

plaad #			Old Profile Details	New Profile Details
equest	Authorisation Conta	ect Details	kfkgyulyugi(Name) ktykyu(Designation) uoyuloyg JAMNU & KASHMIR Reasi 859667 69707808908(Land line) venumucharla2012@gmail.com 9404683469(Mobile)	Venugopal(Name) ktykyu(Designation) uoyuloyg JAMMU & KASHMIR Reasi 859667 69707808908(Land line) venumucharla2012@gmail.com 9404683469(Mobile)
Other Do	cuments to be	Other D	economis to be uploaded	Processid Cancel
		Ch	onse File No file chosen	upleat

# 4. After OTP Authentication , submit button will enable.

OTP Authentication				
Mobile OTP	Hubberote	Click to generate OTP	statione	
E-Mail OTP	Hallon	Click to (prioritie OTP)	- searcose [	
	RESET			
	(To reset any change	to the above registration form)		
Enter Captcha before submit	Color Captulio	KRHrHr_ O		

Mobile OTP	initia uno			Notifie OTF another
E-Mail OTP	(663.029.)	(det in Harveille OI)	-mailae-	Mad (110 serviced
	RESET (To recet any change)	in the above registration form)		
Enter Captcisa before submit	Time Dabha	KRMxBr 📿 🗢		

5. After Submit and Confirmation, Page will redirect to Profile Update Dashboard.

Confirmation! Do you want to submit profile updation?			
	cation	vant to submit profile upd	

state	Change Resident	Update Profile	Profile Doubles	Helphak	
	Onters/Dirouter	s MailBox	Fee Colculator	Dorument OreckList	F

User	Profile Updation	on dashboard		V.	2		
57.00	a Request to	I Request Date	+ User ID +	Application Status	Action		
N)	20190000100	2019-07-29 12:08:35	C201800850	Request spoked	Scalling analosa	05	ø
2	20190000102	2019-07-25 11:45:37	C201808890	Request verified OK after Scrutiny	1000001070	D	ø
3	20190000300	2019-07-23 15:59:12	C201800850	Request verified ox after Soutiny	(1200011111)	6	ø
£	20190000099	2019-07-23	C201800850	Request verified OK after soluting	SCOLOUGH STORE	0	ø

6. Can check the to whom the scrutiny assigned through

		Profile P	listory for :201	90000108				Current
	_	_					No of Re-	COLUMN A REAL PROPERTY OF
		680	Sular	Request Percented By		Respond Forwarded Date	Terest	
Intel	Apple	1	Request applied	k/kgyulyugi(appica	nt) nodat_asus	29-07-2019 12:08:35		
CHEA	100.00							
WHE !!	100010							
	-						1.00	
User	Profi	_					CI.	1.1.1
User		equest 10	+ Brupest De	ie 🕴 Dier 10 🕴	Application Status	+ Action		teer ]
	4 10	nquest 10 190000309		C201800850	Application Status Request appled	Action		
	20		2019-07-29 1,210813%			Enninement		
Sellin. 1	20 20	190000308	2019-07-29 Lainelins 2019-07-25 11:45:37	C201800850 C201800850	Request scored	- (222323)		

7. Check the uploads through

Later	Attachments	Old Attachments					Bert C
Sr.No.	Document Nam	S and the second se	-	File Name	File Create	d Date	-
1	10.1 (20.000) (20.000)	for profile updation		20190000108_REQ_LT	the second processing in the later of the second	29 12:01:20	
2	Authorised cor	ntact Person /Signal	tory details	20190000108_AUTH_X	0.pdf 2019-07-3	29 12:01:12	
							_
-							
-							
		on deshboard					
		on deshboard	1 User 10 1	App@cation Statum 1	Active	8	
User	Profile Updati		1 (Sec 10) C201850850	Contraction of the second second	Action	B L	0
User	Profile Updation	Request Oate		Request applied	I DANASTINI.	B [	0
User I School	Profile Updation	1 Request Oals 2019-07-28 32:08:35 2019-07-25	CUU1000850	Request verified OK after Scritting		6	0

8. After submit of profile update, the request status is REQUEST APPLIED

Sr.No.	Request ID	Request Date	+ User ID +	Application Status	Action	•	
1	20190000108	2019-07-29 12:08:35	C203800850	Request opplied	DEBUTTRY PERITOR	ß	ø
¥:	2010000102	1019-07-75	C101000050	Dark and contract (18) other	and the second second	22	1.1

9. If request is reverted, then user has to validate and submit again after rectification of required corrections and uploads.

Sr.No.	1 Request ID	Request Date	t User TD t	Application Status 🕴	Action	
1	20190000108	2019-07-29 12:08:35		After Scrutiny by DoT, reverted to applicant for update	with:	<b>₽</b>

Upload File	Supporting document for updation of Authorized contact Person /Signatory details	
	Choose mile Two file chosen	
lequest letter file upload	Request letter for profile updation	
	Choose File No file chosen Used	

10. After submit, page will redirect to profile dashboard along with SMS and mail to nodal

Sr.No. 4	Request ID	Request Date #	User 10 🕴	Application Status 4	Action	4	
1	20190000108	2019-07-29 12:08:35	C201800850	Resubmitted after Revention	10.000 (1) # 40.5000 (1) #	G	0
2	20190000102	2019-07-25	C201800850	Request verified OK after Scruting		G	0

11.If scrutiny is OK, then Profile update cycle is completed

Sr.No. 1	Request ID \$	Request Date 1	User ID 🕴	Application Status +	Action 9	
1	20190000108	2019-07-29 12:68:35	C201800850	Request verified OK after Scrutiny	COMPLETER	<b>₽</b>