



Help Document for DoT e-Services Portal



**e-Telecom Transformation Centre (eTT),
Independent Business Vertical (IBV) of C-DOT,
Department of Telecommunications,
Ministry of Communications,
Government of India**

REVISION NO	DATE	DESCRIPTION
01	03 APRIL 2025	Jan- Parichay Sign up and RoW Login Process
02	22 JULY 2025	

Jan- Parichay Sign up and RoW Login Process

👉 Step: 1

1. Open **Google Chrome** (or any browser).
2. In the **URL bar** (top of the browser), copy and paste the following link:
<https://eservices.do.gov.in/gss>
3. Press **Enter**.
4. Once the page loads, you can proceed with **sign-in** or **sign-up**, depending on your need.
5. If you are already registered, please sign in using your credentials username/ or mobile number with OTP/others.
6. If you are not registered on Jan Parichay, please click on *Sign Up* for Meri Pehchaan

Sign In to your account via **JanParichay** :

Username | **Mobile** | **Others**

Enter Username

Password*

[Forgot User Id](#) | [Forgot Password](#)

Password Less Authentication

I consent to MeriPehchaan [terms of use](#).

Sign In

OR

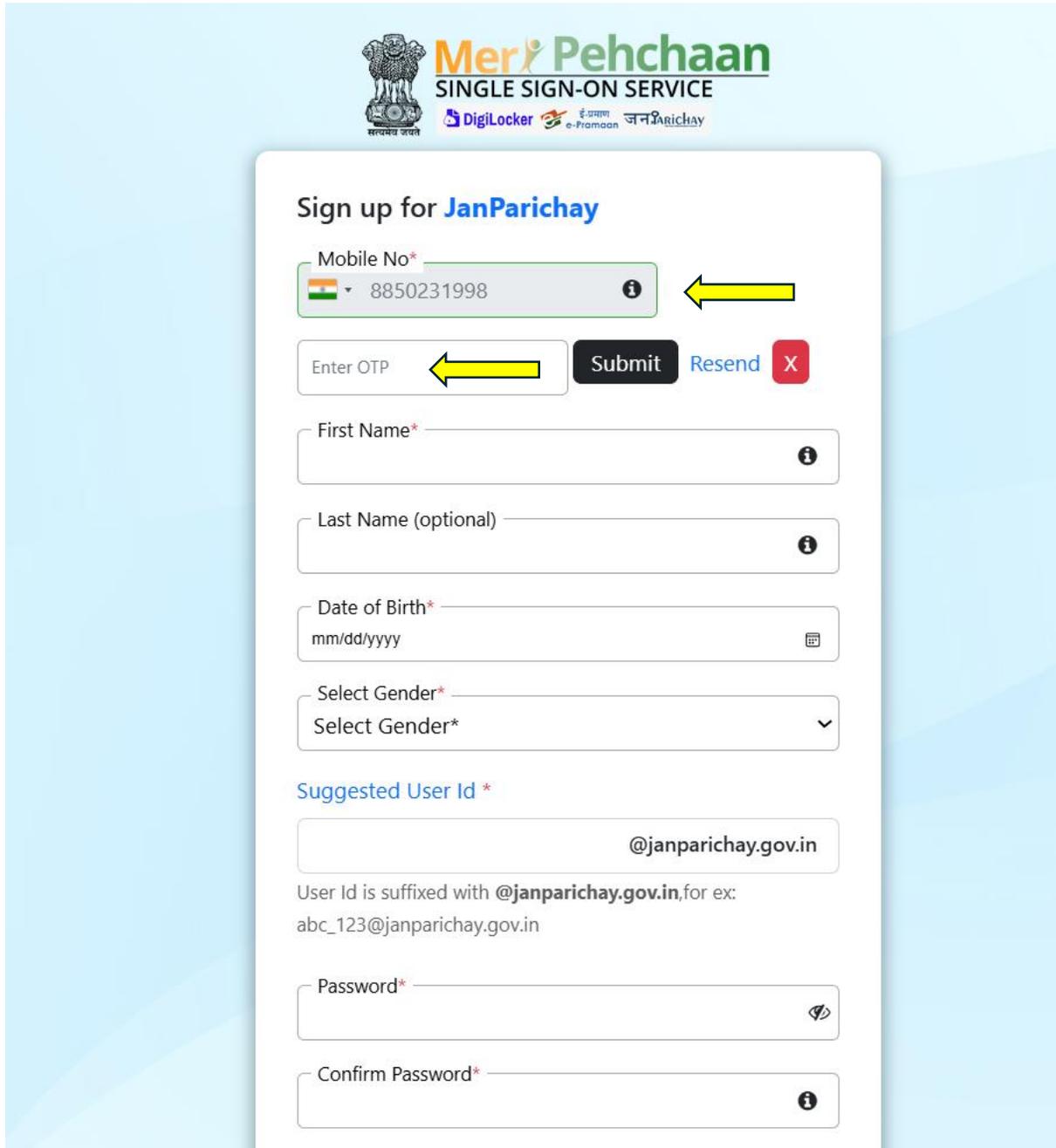
New user? [Sign up for MeriPehchaan](#)

👉 Step:2

Click on the Mobile or Email ID option and enter your official mobile number or email ID. Please use the same details that are registered on the existing ROW portal (Gati shakti Sanchar Portal) under your user ID

Jan- Parichay Sign up and RoW Login Process

You will receive an OTP on the same mobile number or email ID. Please enter the OTP to proceed.



 **Mer Pehchaan**
SINGLE SIGN-ON SERVICE
DigiLocker e-Pramaan JANPARICHAY

Sign up for JanParichay

Mobile No*
 8850231998 ⓘ ←

Enter OTP ← Submit Resend X

First Name* ⓘ

Last Name (optional) ⓘ

Date of Birth*
mm/dd/yyyy ⓘ

Select Gender*
Select Gender* ▾

Suggested User Id *
@janparichay.gov.in

User Id is suffixed with @janparichay.gov.in, for ex:
abc_123@janparichay.gov.in

Password* ⓘ

Confirm Password* ⓘ

Jan- Parichay Sign up and RoW Login Process

👉 Step:3

Once your phone number is verified.



Mer Pehchaan
SINGLE SIGN-ON SERVICE

DigiLocker e-Pramaan जनPARICHAY

Sign up for **JanParichay**

Mobile No*
8850231998

👉 Step:4

Please proceed to update your details in the form below.



Mer Pehchaan
SINGLE SIGN-ON SERVICE

DigiLocker e-Pramaan जनPARICHAY

Sign up for **JanParichay**

Mobile No*
8850231998

First Name*
Test Mizoram

Last Name (optional)
Applicant

Date of Birth*
11/21/2001

Select Gender*
Male

Suggested User Id *
testmizoram @janparichay.gov.in

User Id is suffixed with @janparichay.gov.in, for ex:
abc_123@janparichay.gov.in

Password*
.....

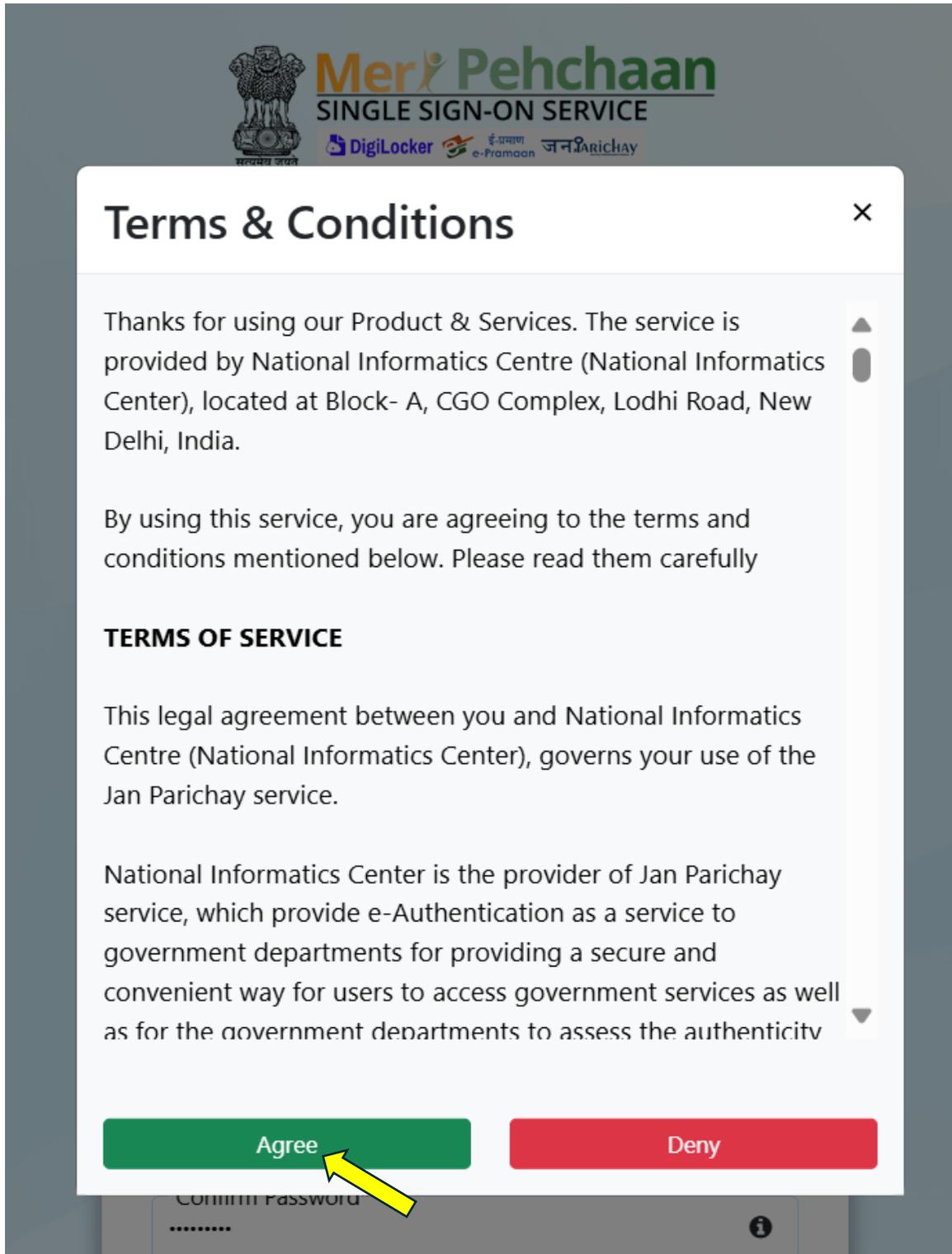
Confirm Password*
.....

I accept Terms and Conditions

Jan- Parichay Sign up and RoW Login Process

👉 Step: 5

Please click on *Agree* to accept the Terms and Conditions.



The screenshot shows a web interface for 'Mer Pehchaan SINGLE SIGN-ON SERVICE'. At the top, there is a logo of the National Informatics Centre (NIC) and the text 'Mer Pehchaan SINGLE SIGN-ON SERVICE'. Below this, there are logos for 'DigiLocker', 'e-Pramaan', and 'जन Parichay'. A modal dialog box titled 'Terms & Conditions' is displayed in the center. The dialog box contains the following text:

Thanks for using our Product & Services. The service is provided by National Informatics Centre (National Informatics Center), located at Block- A, CGO Complex, Lodhi Road, New Delhi, India.

By using this service, you are agreeing to the terms and conditions mentioned below. Please read them carefully

TERMS OF SERVICE

This legal agreement between you and National Informatics Centre (National Informatics Center), governs your use of the Jan Parichay service.

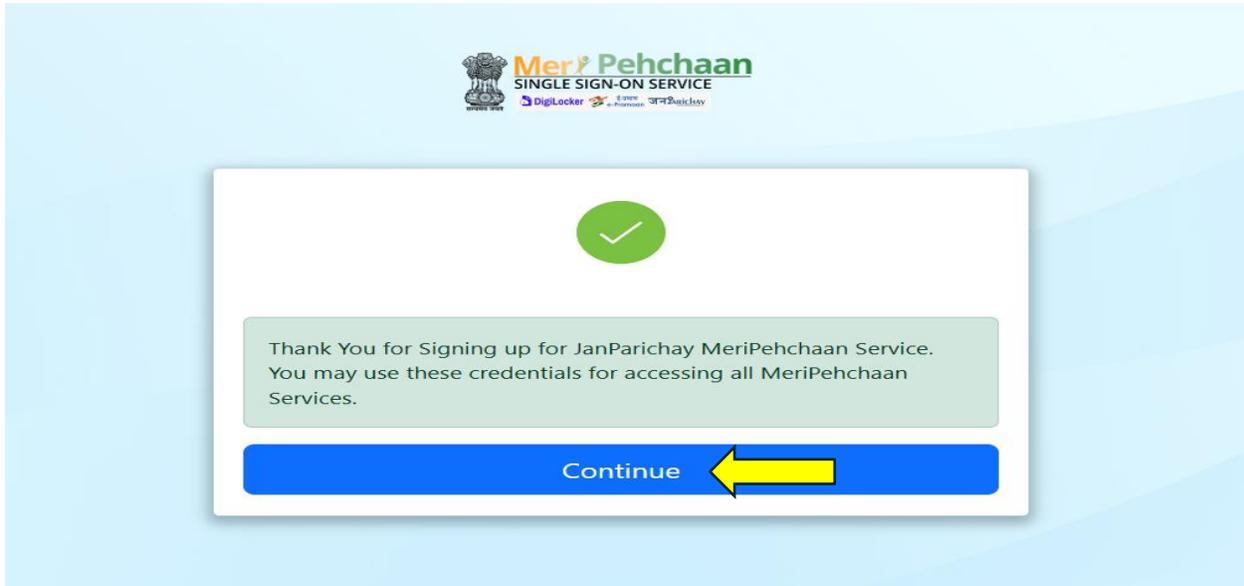
National Informatics Center is the provider of Jan Parichay service, which provide e-Authentication as a service to government departments for providing a secure and convenient way for users to access government services as well as for the government departments to assess the authenticity

At the bottom of the dialog box, there are two buttons: a green 'Agree' button and a red 'Deny' button. A yellow arrow points to the 'Agree' button.

Jan- Parichay Sign up and RoW Login Process

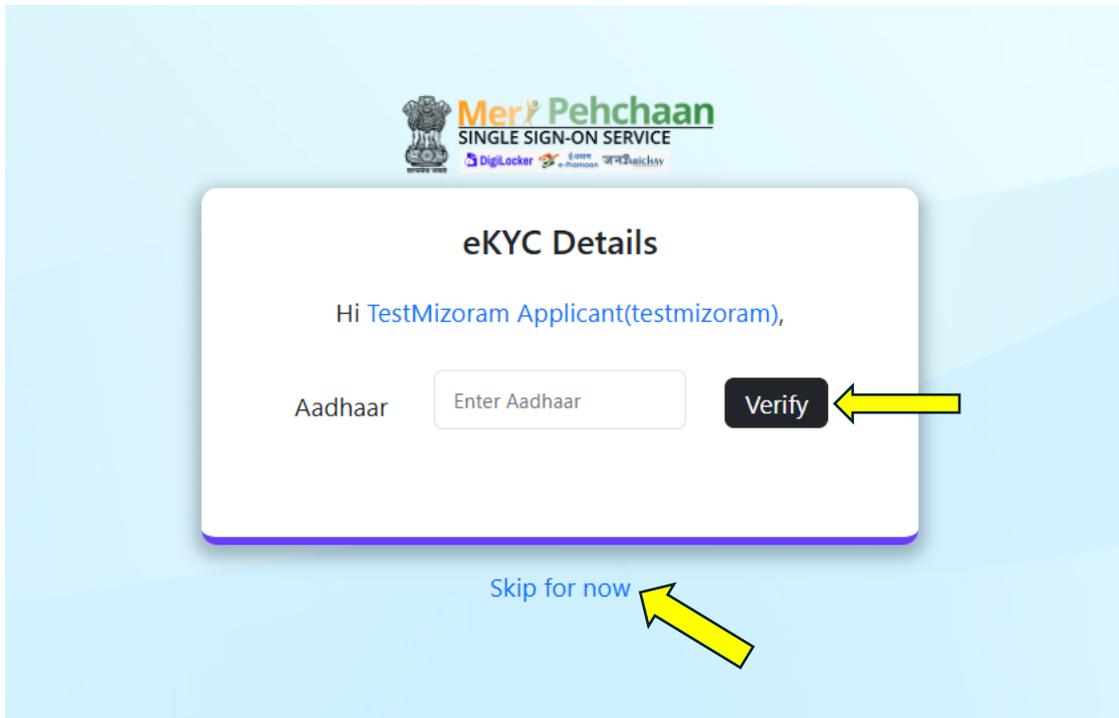
👉 Step: 6

Your credentials (mobile number) have been successfully verified. Please click *Continue* to proceed



👉 Step: 7

The system may prompt you for Aadhaar (optional). You can click on the *Skip for now* option to proceed without entering it.



Jan- Parichay Sign up and RoW Login Process

👉 Step: 8

Choose any method to sign in — *Username, Mobile Number, or Email ID* — as per your convenience

MeriPehchaan
SINGLE SIGN-ON SERVICE

DigiLocker ई-प्रमाण जनPARICHAY e-Pramaan

Sign In to your account via **JanParichay** :

Username Mobile Others

Enter Mobile Nu...
8850231998

[Forgot User Id](#) [Forgot Password](#)

Password Less Authentication

I consent to MeriPehchaan [terms of use.](#)

Sign In

OR

DigiLocker JanPARICHAY Government Users e-Pramaan

👉 Step: 9

Signing in requires two-way authentication. Please select the *OTP on Mobile* option and click *Next* to continue.

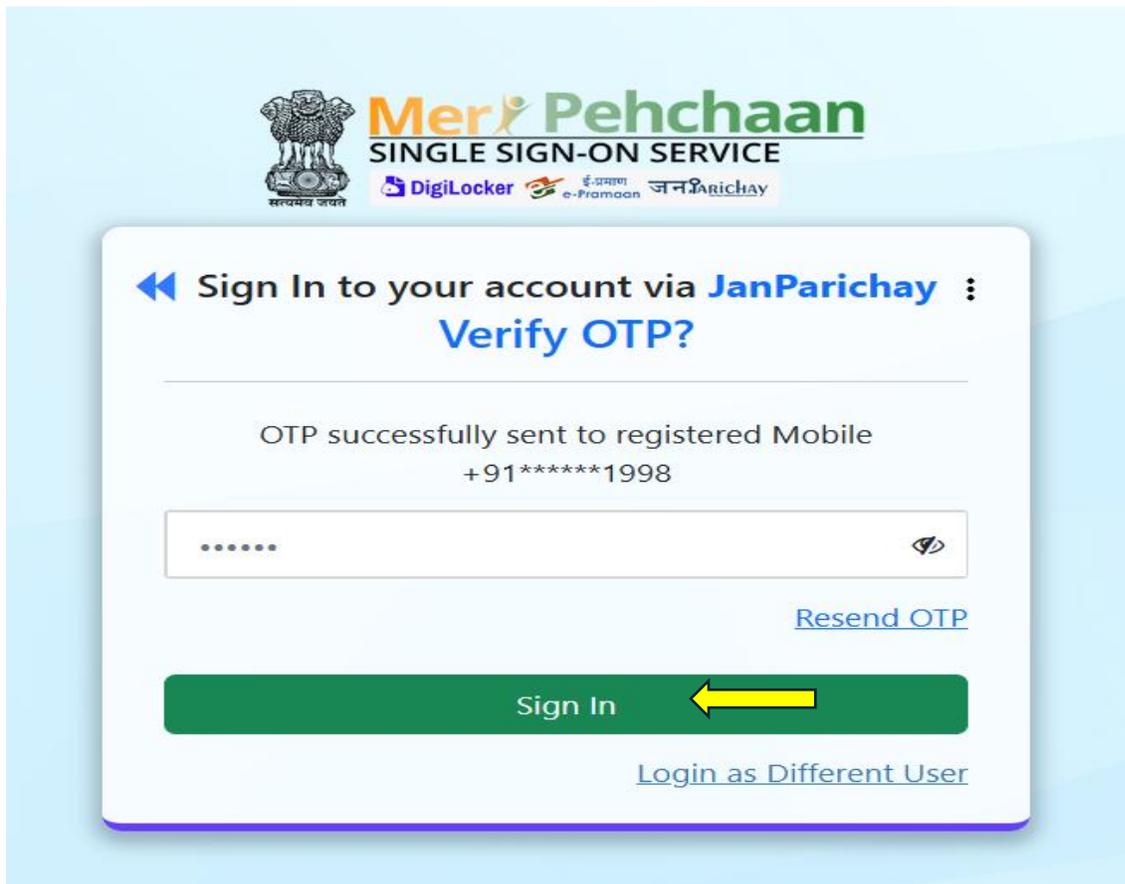
Jan- Parichay Sign up and RoW Login Process



The screenshot shows the Mer Pehchaan login interface. At the top, there is the logo of the Government of India and the text "Mer Pehchaan SINGLE SIGN-ON SERVICE". Below this, there are logos for DigiLocker, e-Pramaan, and JanParichay. The main heading is "Sign In to your account via JanParichay : Two Step Authentication". Below the heading, there is a text prompt "Select a Multi Factor and Click 'Next'". There is a dropdown menu with "OTP on Mobile" selected, and a yellow arrow points to it. Below the dropdown is a green "Next" button with a yellow arrow pointing to it. At the bottom right, there is a link "Login as Different User".

👉 Step: 10

Enter the OTP received on your mobile and click *Sign In* to complete the process.



The screenshot shows the Mer Pehchaan login interface at the "Verify OTP" step. At the top, there is the logo of the Government of India and the text "Mer Pehchaan SINGLE SIGN-ON SERVICE". Below this, there are logos for DigiLocker, e-Pramaan, and JanParichay. The main heading is "Sign In to your account via JanParichay : Verify OTP?". Below the heading, there is a text prompt "OTP successfully sent to registered Mobile +91*****1998". There is a text input field with six dots and a yellow arrow pointing to it. Below the input field is a link "Resend OTP". At the bottom, there is a green "Sign In" button with a yellow arrow pointing to it. At the bottom right, there is a link "Login as Different User".

Jan- Parichay Sign up and RoW Login Process

👉 Step: 11

Provide your official email address (Please use the same details that are registered on the existing ROW portal (Gati shakti Sanchar Portal) under your user ID) and click *Submit* to complete the process.

 **जनऱARICHAY**
One Stop Authentication Solution

Authorize App


Service
Image
ETT

Hi TESTMIZORAM APPLICANT,
Service has forced below parameter(s) as mandatory before accessing their services

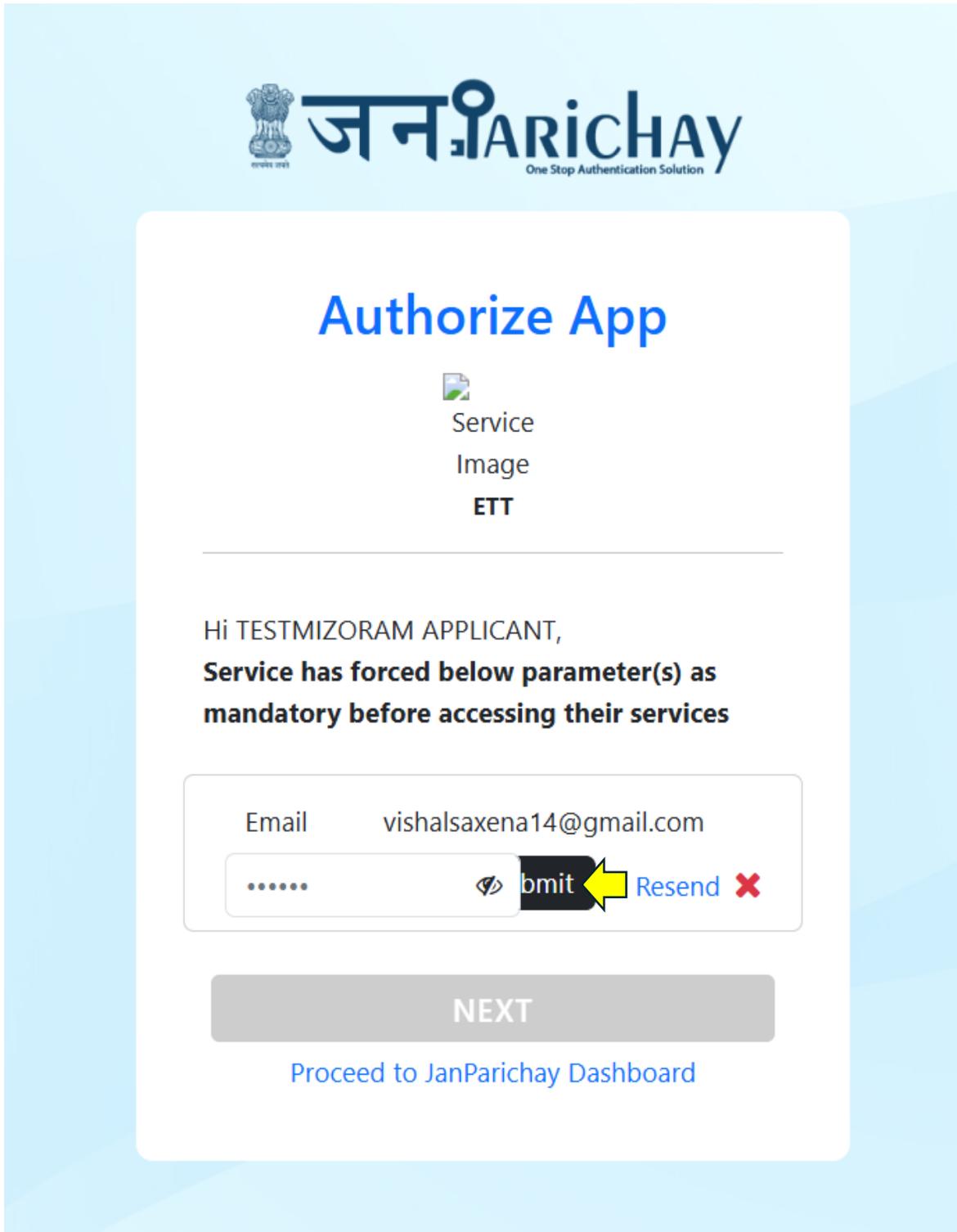
Email

[Proceed to JanParichay Dashboard](#)

Jan- Parichay Sign up and RoW Login Process

👉 Step: 12

Enter the OTP sent to your email ID and click *Submit* to verify and proceed.



 **जनऱARICHAY**
One Stop Authentication Solution

Authorize App


Service
Image
ETT

Hi TESTMIZORAM APPLICANT,
Service has forced below parameter(s) as mandatory before accessing their services

Email vishalsaxena14@gmail.com

.....  **Submit**  Resend 

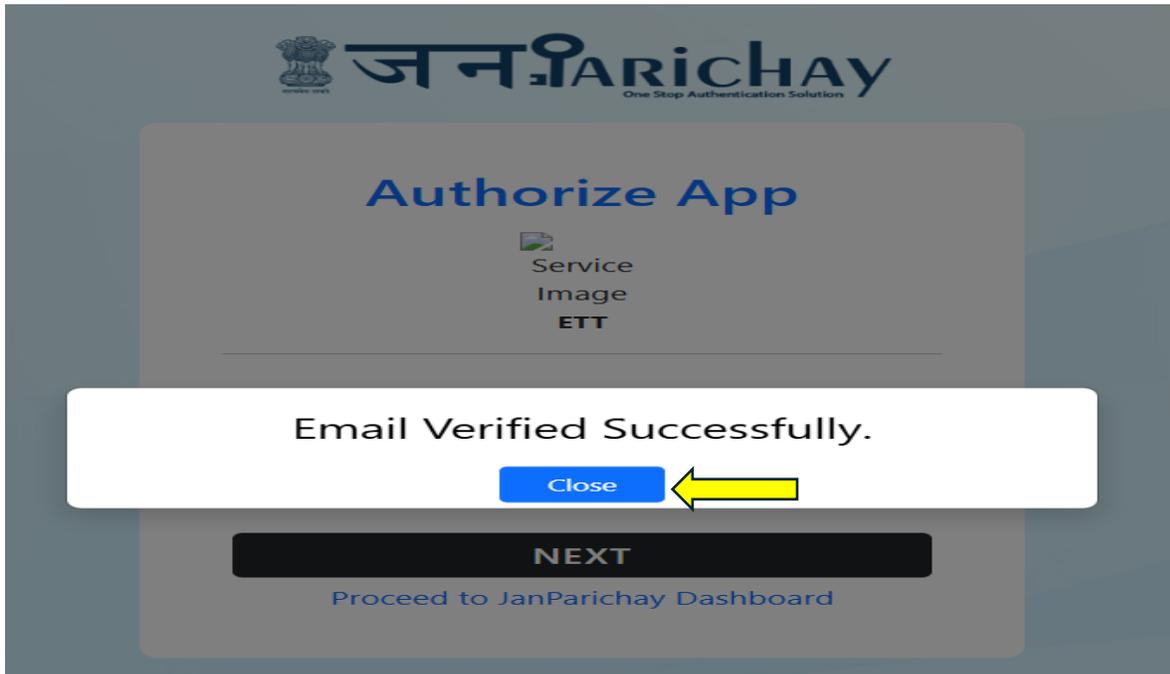
NEXT

[Proceed to JanParichay Dashboard](#)

Jan- Parichay Sign up and RoW Login Process

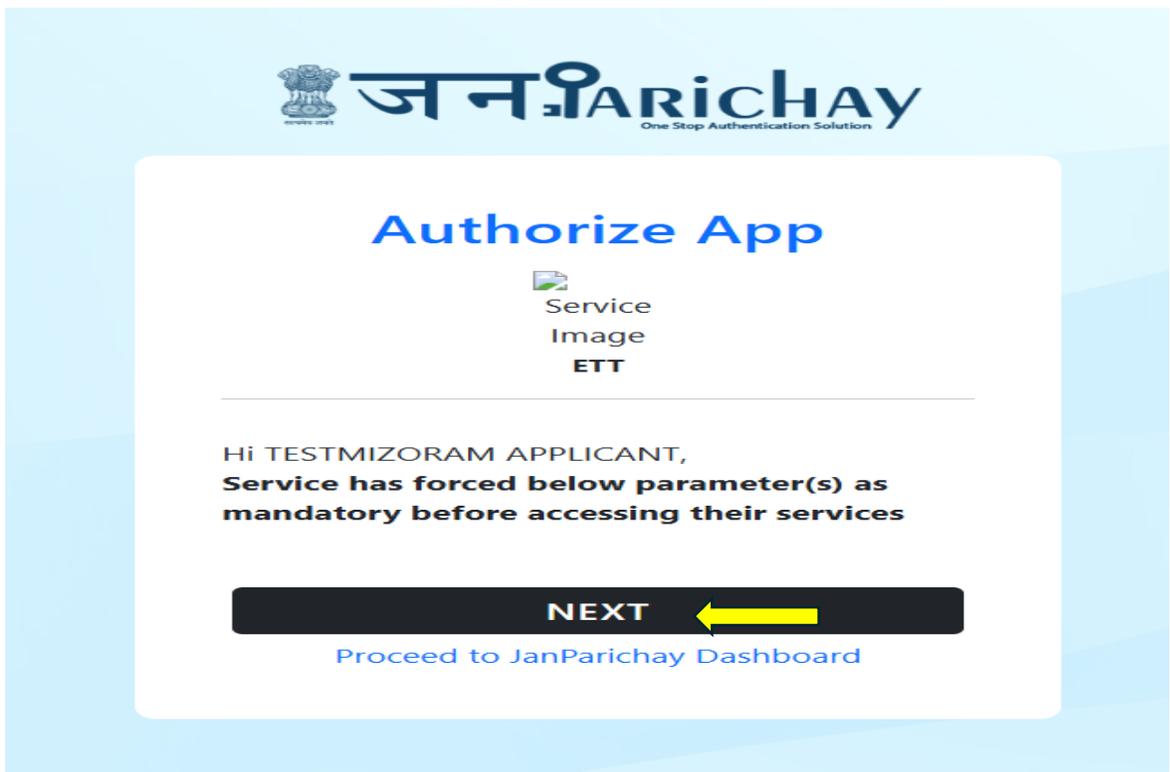
👉 Step: 13

After successful verification, click *Close* to finish the process.



👉 Step: 14

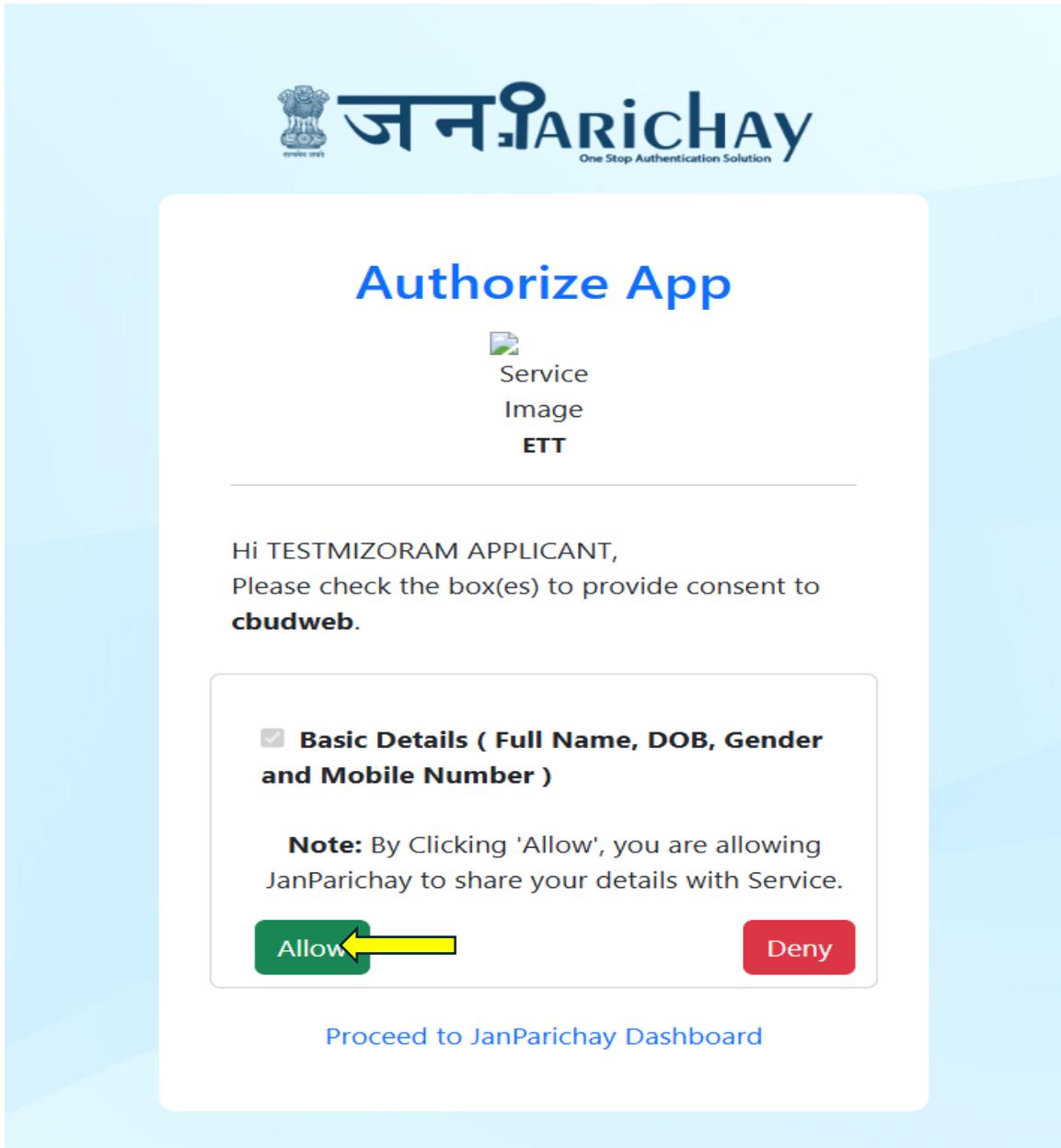
Click *Next* on the screen below to continue.



Jan- Parichay Sign up and RoW Login Process

👉 Step: 15

Click Agree on the authorization screen to grant the necessary permissions and proceed.



Jan- Parichay Sign up and RoW Login Process

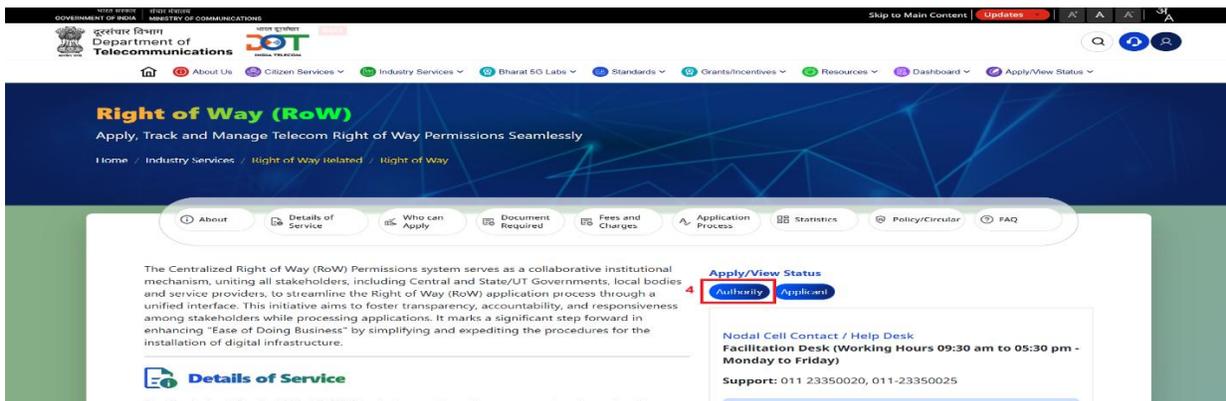
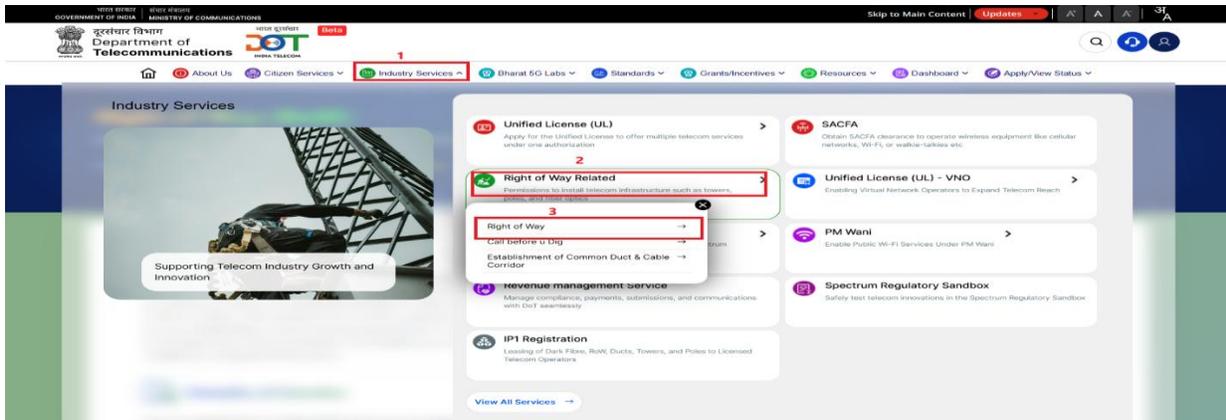
👉 Step: 16

You will now be directed to the e-Services *Unified Portal* home screen, as shown below.



👉 Step: 17

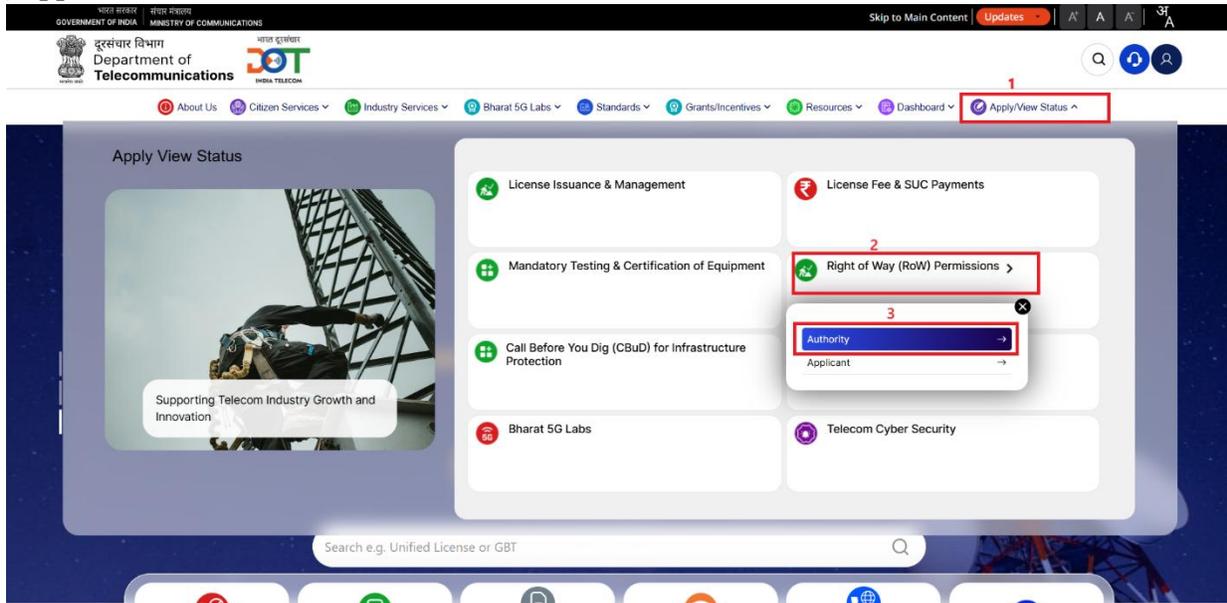
Click on the 'Apply/View Status' option on the tool bar, then click on the **(1)** Industry Services >**(2)**Right of Way Related>**(3)**Right of Way Then Click **(4)** Authority /Applicant tab to go to the dashboard-



Jan- Parichay Sign up and RoW Login Process

OR

Click to **(1)** Apply/View Status **(2)** Right of Way (RoW) Permissions **(3)** Authority /Applicant Tab



👉 Step: 18

The *Authority/Applicant Dashboard* will be displayed, with your name visible at the top of the screen.

Authority Dashboard

The Authority Dashboard displays the user's name 'Namaste! Shri' at the top. It features a summary of requests with the following counts: 2 All Requests, 1 Pending, 1 Processed, 1 Approved, 0 Rejected, 0 Private Application..., and 0 Special Project. A notification states 'Application DGDE/ROW/Govt/442 is approved' on 30-04-2025 at 16:45:14. Below this is a table titled 'All Requests' with a 'Download CSV' button.

App ID	Application Type	State	Applicant Name	Submission Date	Land Type	Status	Payment	Action
DGDE/GBT/Govt/1198	Director General of Defence Estates - GBT Govt	Director General of Defence Estates	Krishnakant Shukla	22-07-2025 17:17:03	Government	Pending		  
DGDE/ROW/Govt/442	Director General of Defence Estates - RoW Govt	Director General of Defence Estates	Krishnakant Shukla	30-04-2025 16:52:21	Government	Approved		 

Page 1 of 1 Show 10

Jan- Parichay Sign up and RoW Login Process

Applicant Dashboard

Namaste! Krishnakant Shukla

437 All Applications | 183 Pending | 94 Fee Pending | 107 Approved

63 e-Sign Pending | 3 Reverted | 2 Reject Intimation | 23 Rejected

14 Private Application ... | 16 Draft Request | 11 Withdrawn

Application DGDE/GBT/Govt/1198 has been objected by Level 1
22-07-2025 17:45:14 | Application

Application DGDE/GBT/Govt/1198 has been objected by Level 1
22-07-2025 17:37:03 | Application

Initial fee paid for application id DGDE/GBT/Govt/1198
22-07-2025 17:17:29 | Application

All Applications [Download CSV](#)

App ID	Application Type	Submission Date	Land Type	State	Stage	Status	Action
NAVY/ROW/Govt/828	NAVY - RoW Govt	28-05-2025 12:24:52	Government	NAVY	Level 2	Pending	
DGDE/ROW/Govt/482	Director General of Defence Estates - RoW Govt	30-04-2025 16:11:57	Government	Director General of Defence Estates	eSign	Pending	
BRO/ROW/Govt/1127	Border Roads Organisation - RoW Govt Rural	02-07-2025 15:14:10	Government	Border Roads Organisation	Level 2	Pending	
BRO/ROW/Govt/1183	Border Roads Organisation - RoW Govt Rural	11-07-2025 15:28:08	Government	Border Roads Organisation	Level 2	Pending	

Important Instructions for Accessing the RoW Portal via JanParichay

Applicant Login

- The credentials (name, email, phone, etc.) you provided have already been set up in the RoW portal as an *Applicant*.
- You can directly begin using the portal in Applicant mode.

Authority Login

- Official email IDs (as shared with DoT in the Excel format) have been configured in the system.
- Authorities must log in using **SSO (Single Sign-On)**.

Payment Gateway

- Dummy payments will be used for testing purposes.
- You may proceed with the payment process as an applicant without concern.

e-Sign

- Your Aadhaar number will be required for digital signatures.
- It is safe to use your Aadhaar on the *testing environment*.

Jan- Parichay Sign up and RoW Login Process

Authority/State Admin Sign-up

- Authority and State Admin users must complete a **one-time sign-up** on JanParichay.
- The necessary roles and permissions have already been mapped in the system.

Session Management:

- Once logged into JanParichay, your session remains active for **24 hours** in the same browser.
- To log in with a different account, please use a **different browser** or an incognito/private window.

Security Reminder:

- **Do not share your JanParichay credentials** with anyone.
- These credentials are used across multiple government services (e.g., **DigiLocker**, etc.).