

Government of India
Ministry of Communications
Department of Telecommunications
(Licensing Policy Wing)

12th Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-10-2024-AS.II

Dated: 13.05.2025

To

All UAS/UL (having Access Service Authorization) Licensees

Subject: Implementation of Hon'ble Supreme Court Judgment dated 30.04.2025 in WP(C) no. 289/2024 & WP(C) 49/2025-reg

This is in reference to Hon'ble Supreme Court judgment dated 30.04.2025 in WP(C) no. 289/2024 i.e. Pragya Prasun & Ors. Vs UoI & Ors. & WP(C) 49/2025 i.e. Amar Jain Vs UoI & Ors. These Writ Petitions have been filed seeking directions to formulate appropriate rules and guidelines for conducting Digital KYC/e-KYC/Video KYC process through alternative methods, with a view to ensuring that the process is more inclusive and accessible to all persons with disabilities-particularly acid attack survivors suffering from permanent facial/eye disfigurement and similarly placed individuals, including persons with blindness and low vision. The writ petitions further had sought to ensure that adequate measures are undertaken to guarantee accessibility and provide reasonable accommodations for persons with disabilities, in accessing financial services, telecommunications, and government schemes.

2. With respect to judgment of Hon'ble Supreme Court while providing telecommunication services to PwD, directives of Hon'ble Supreme Court shall be complied in respect of DoT KYC framework. The judgment may be downloaded from

https://api.sci.gov.in/supremecourt/2024/17879/17879_2024_13_1501_61229_Judgement_30-Apr-2025.pdf.

This is issued with the approval of competent authority.

(Nisha)
ADG (LPU)