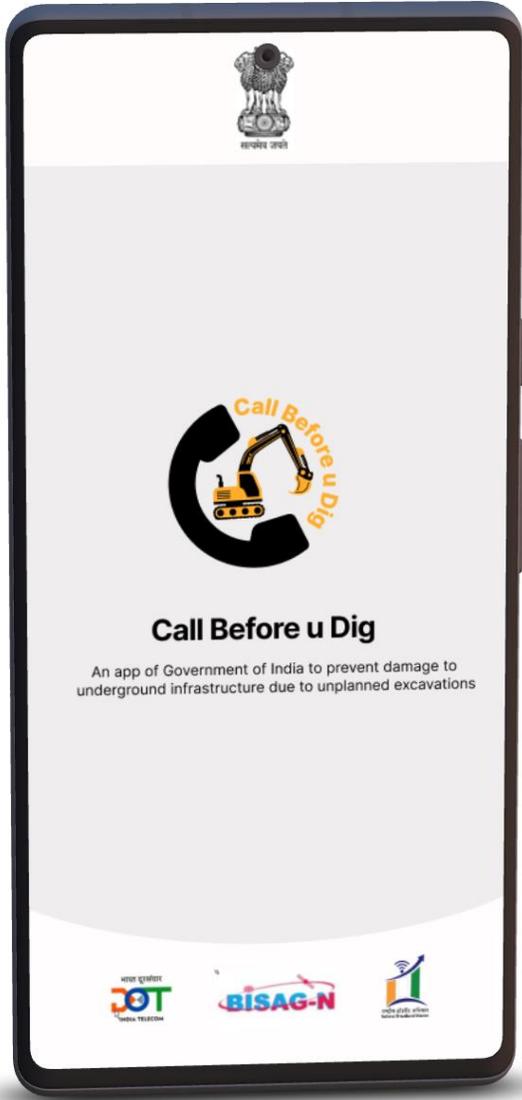




सत्यमेव जयते

Department of Telecommunications
Ministry of Communications
Government of India



“Call Before u Dig” Mobile App

Delhi State : 20.11.2024



Launched by **Hon'ble Prime Minister**, on 22nd March 2023

Provision in New Telecom Act 2023:

Sec 17 of the Act provides that 'Any person desiring to exercise his right to deal with his property in such a manner as is likely to cause damage or to interrupt or interfere with the telecommunication network established under the provisions of this Act, or to interrupt or interfere with telecommunication services, shall give prior notice of such duration and in such manner, as may be prescribed, to the facility provider, the Central Government or to any authority that may be notified by the Central Government.

Sec. 42 (1) of the chapter IX of Act, prescribes- whoever causes damage to critical telecommunication infrastructure shall be **punishable with imprisonment for a term which may extend to 3 years, or with fine which may extend up to 2 crore rupees, or with both.**

CBuD App Objective



To provide an interface and communication channel between

- Excavation / Digging agencies
- Utility Asset Owners



To coordinate for proposed excavation/digging activities and to safeguard existing underlying utility assets like Optical Fibre Cables, Water Pipelines, Electric Cables, Gas Pipelines etc. from damages.



DoT developed CBuD App with the help of BISAG-N.



CBuD App Features



“Call Before u Dig” CBuD – Mobile app can be downloaded on android & iOS devices



Interface to Excavator to submit excavation/digging plan and know contact details of utility asset owners.



Notifications to Utility Owners from excavators about imminent excavation activity, know contact details of excavator.



Alerts via SMS, email and in-app notification to excavators/utility asset owners and also ‘click to call’ facility.



Help desk no. (0755-2525801) will be for supporting the users as to how to use the App. email id-support@cbud.gov.in



Asset Owner User Level Configurations Structures



User Type User Level	State Utility Agencies User Structure	National Utility Agencies User Structure
Level 0	Super Admin	
Level 1	State Admin	Central Admin
Level 2	State Department Admin	State Admin
Level 3	State Agency Admin	District Admin
Level 4	State District Admin	Sub District/Tehsil Admin
Level 5	State Tehsil Admin	NA

Activities to be taken up by States/UTs

1. State may mandate to all State departments and District Collectors to ensure mandatory use of CBuD by all digging agencies.
2. To incorporate use of CBuD as a condition in all RFPs/work orders, agreements and linking small percentage of total payment with the CBuD usage in digging. They may keep a track of how many WO issued and how many CBuD enquiry were raised. How much maintenance / restoration work taken up and corresponding CBuD enquiry raised.
3. CBuD Agenda to incorporate in District Level Telecom Committee (DO letter issued on 5th March 2024 by Secretary (T) to all Chief Secretary vide Do No 3-1/2022-NBM) and District Collector may monitor the usage of CBuD through DLT login. DLTC can analyse the reasons for low usage. Comprehensive dashboard is available in DLT login
4. Each State department like Water, Electricity, Gas, Roads etc. may specify penalty clauses in case of non-usage of CBuD App by excavating agencies/ contractors and causing damage to their assets. RTO Dept can mandate all JCB owners to use CBuD.
5. To increase awareness for the usage of CBuD through press release, social media etc.

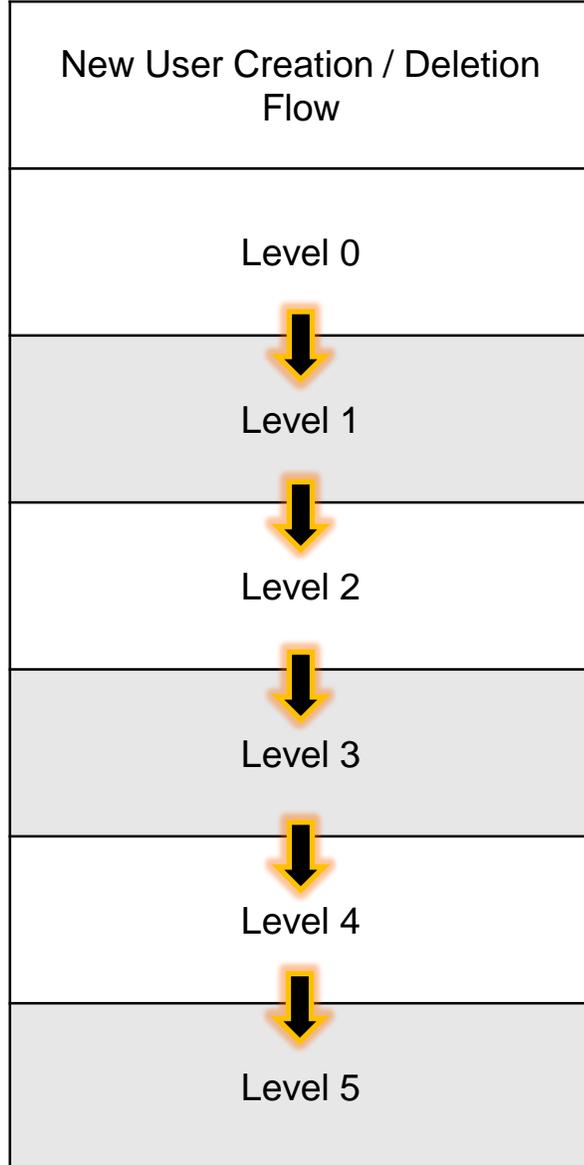


Transfer Module Work Flow

Android Version : 12.0.0

Latest Version: 12.0.4

User Update Scenario

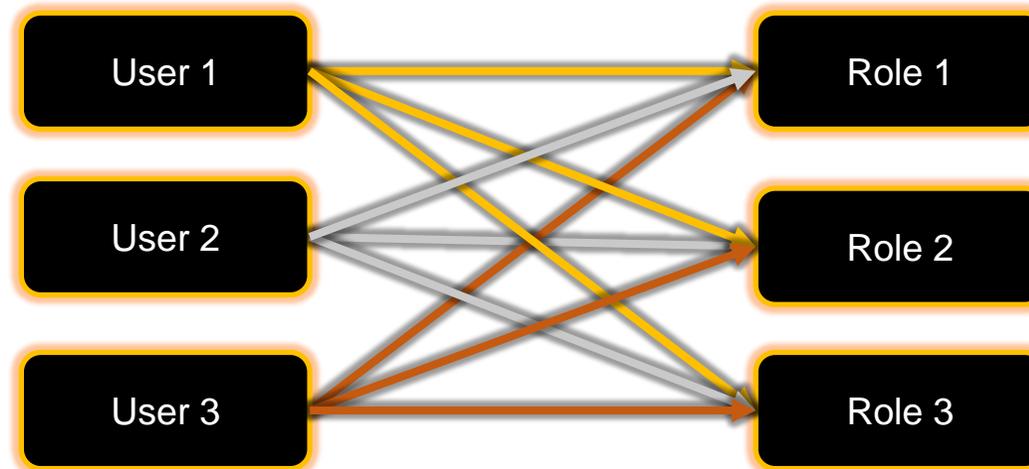


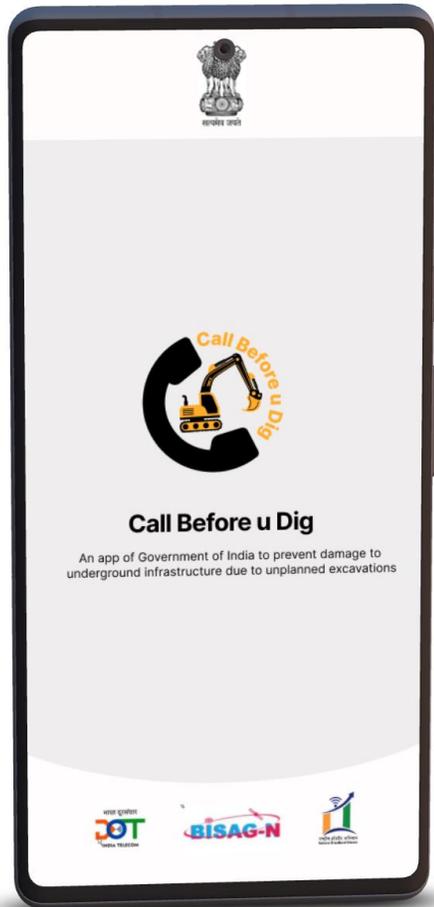
Now User Can Change Following Details from Profile Update Option :

- *Mobile Number*
- *Email ID*
- *Name*
- *Designation*

For Change Of **Jurisdiction** like (State, District, Tehsil, Department, Agency) Parent Level user can perform Creation or Deletion Operation with Same Mobile Number.

This Feature now available as User with Multiple Roles and Jurisdictions.





For Existing User, New Role / Jurisdiction Assign



New User Role/Jurisdiction Assign



2:04

← Create New Asset Owner/User

(* All fields are mandatory)

Mobile No.

Enter Mobile Number of Existing User for New Role Assign

State

Select State

Department

Select Department

Name

Enter Name

Email ID

Enter Email ID

Designation

Enter Designation

Create

Call Before u Dig (12.0.0)

2:04

← Create New Asset Owner/User

(* All fields are mandatory)

Mobile No.

9687815065

State

Select State

If Mobile number is Exist, Details will be auto populate for confirmation.

SMIT PATEL

This mobile number has already been registered with the following details.

Name
SMIT PATEL

Mobile Number
9687815065

Email Id
smit.patel26111@gmail.com

More Details

Cancel Continue

2:04

← View Asset Users

State
GUJARAT

User Role
State Sub District Admin

District
Ahmadabad

Sub District
Bavla

Department
GSPC

State Agency
GSPC BARODA

Registration Date
17-03-2023 17:54:04

State
GUJARAT

User Role
State Sub District Admin

District
Ahmadabad

Sub District
Ahmedabad City

Call Before u Dig (12.0.0)

2:05

← Create New Asset Owner/User

(* All fields are mandatory)

Mobile No.

9687815065

State

Details Auto Populate Like Name, Email ID and etc.

Select Department

Name

SMIT PATEL

Email ID

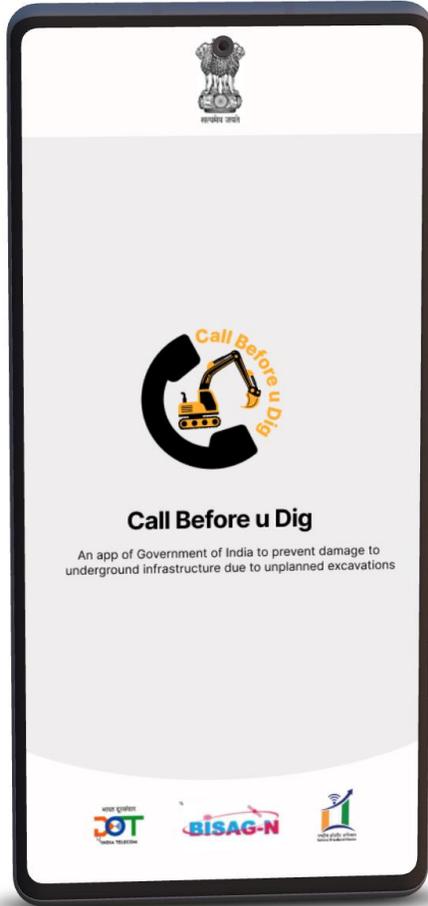
smit.patel26111@gmail.com

Designation

Enter Designation

Create

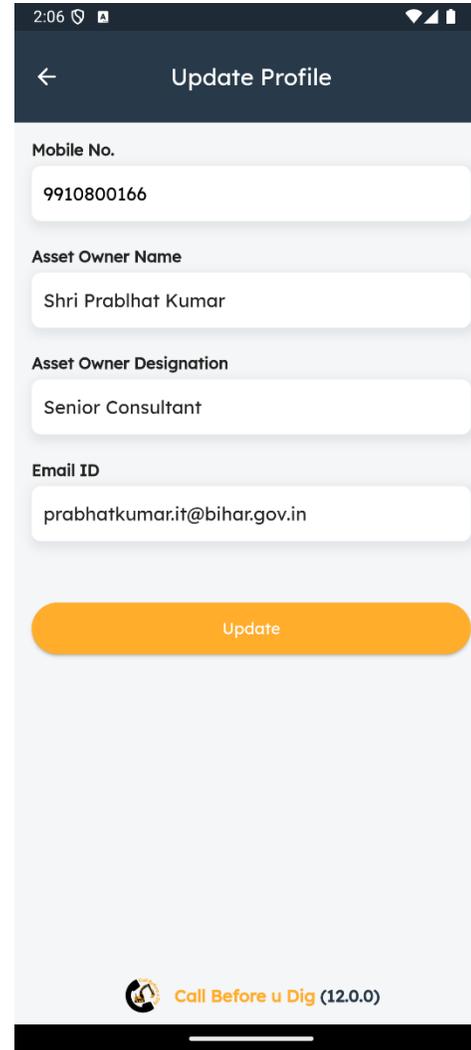
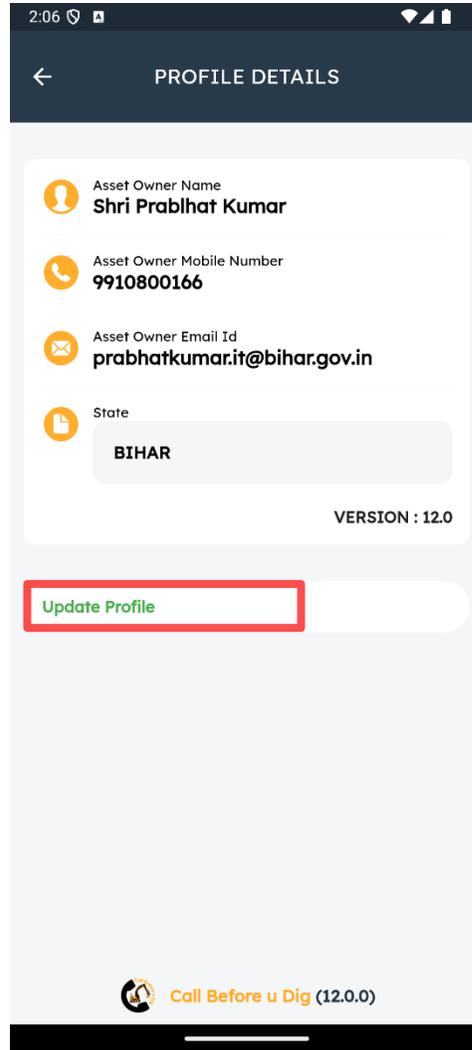
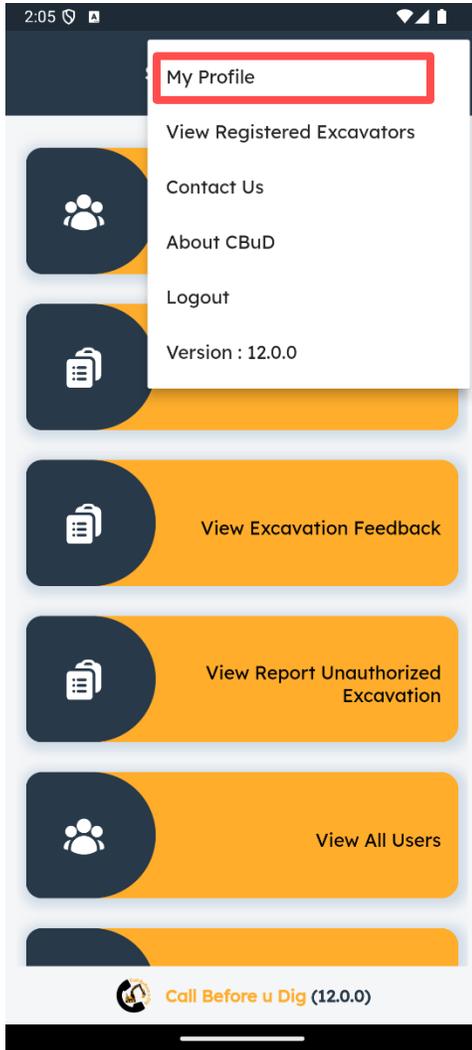
Call Before u Dig (12.0.0)



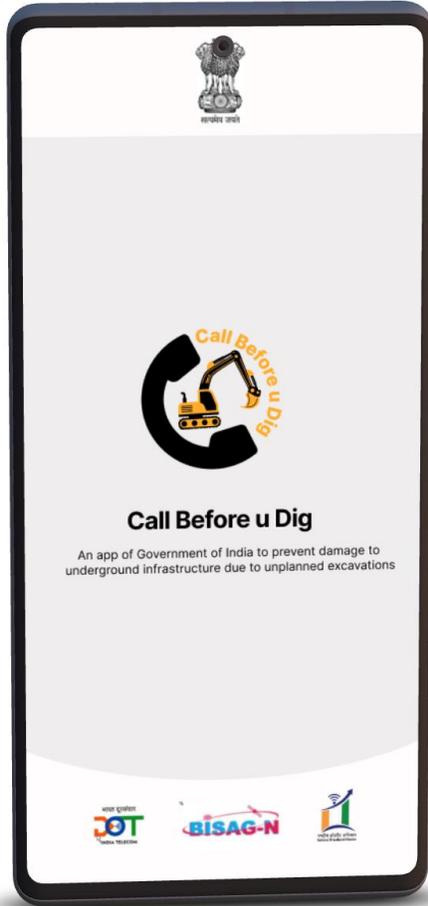
Update Profile for Jurisdiction Handover



New User Role/Jurisdiction Assign



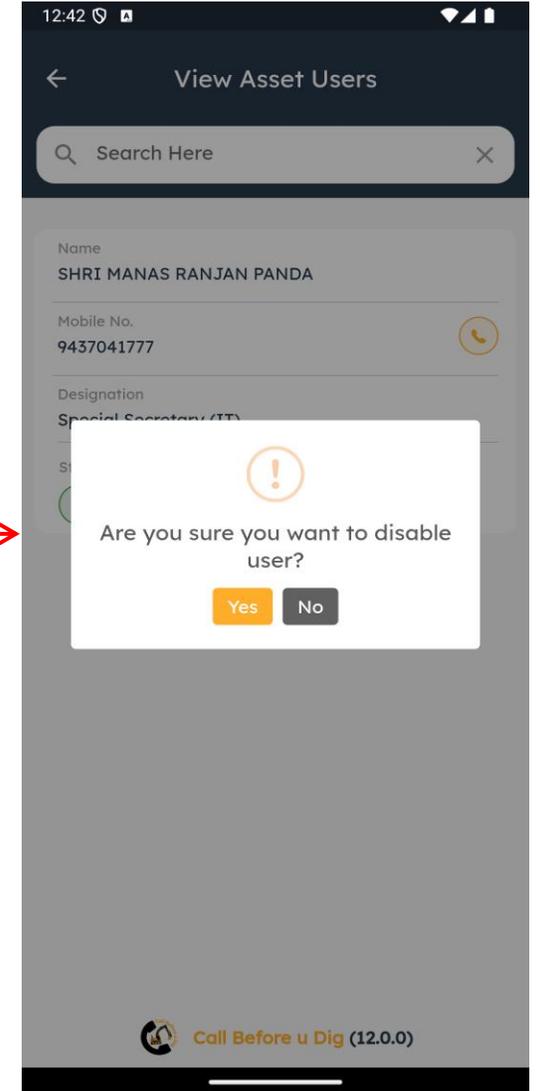
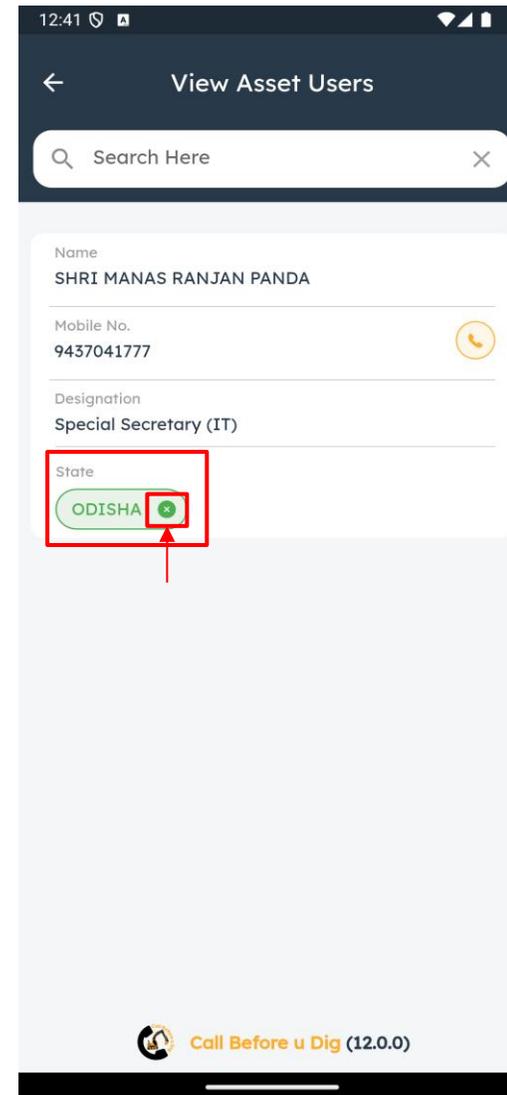
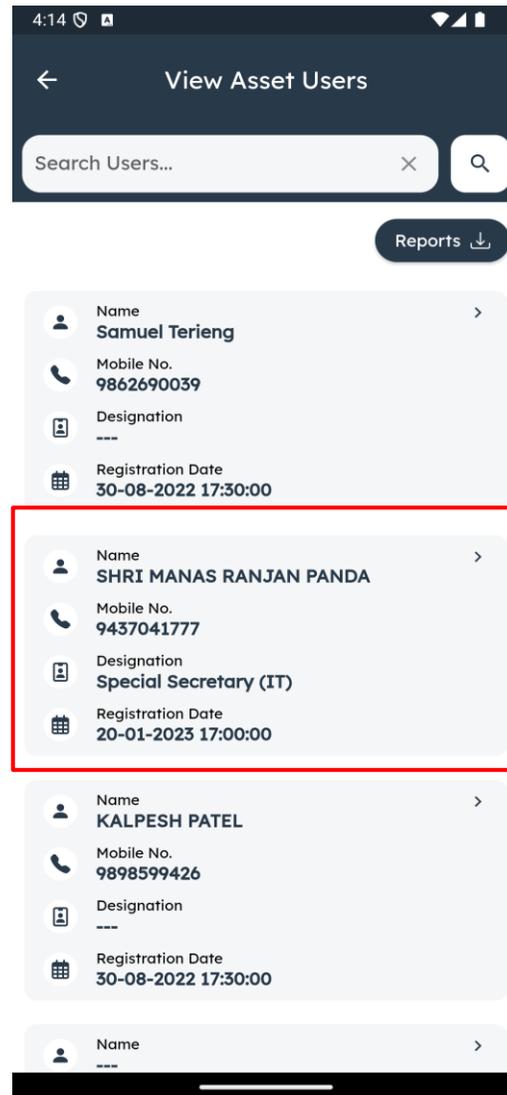
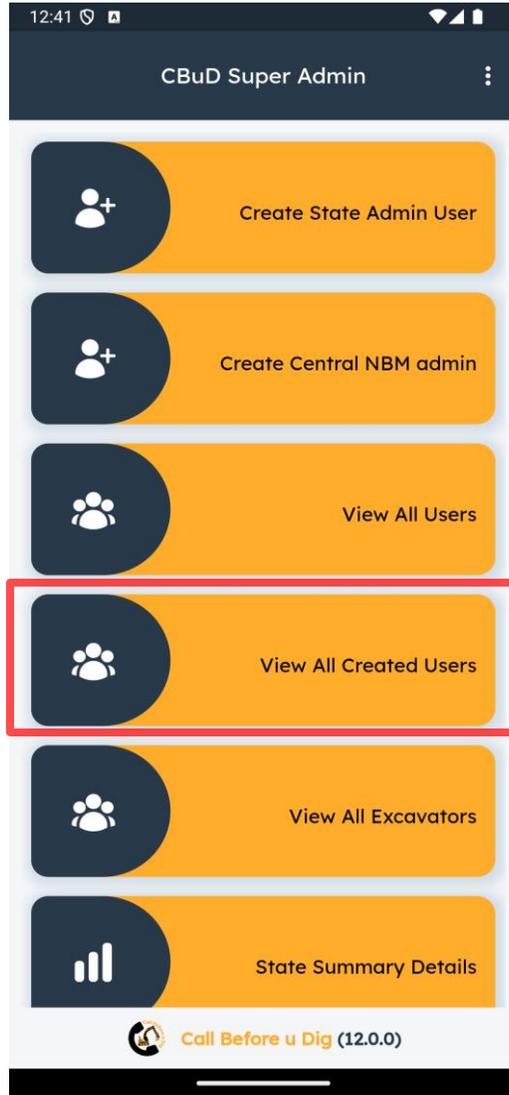
1. User Can Now Change,
 - Mobile No
 - Name
 - Designation
 - Email ID
- It will Help to Use :
- Direct Handover
 - Inactive Mobile Number replacement
 - Details Updates
 - User Update



User Deletion From Existing Role

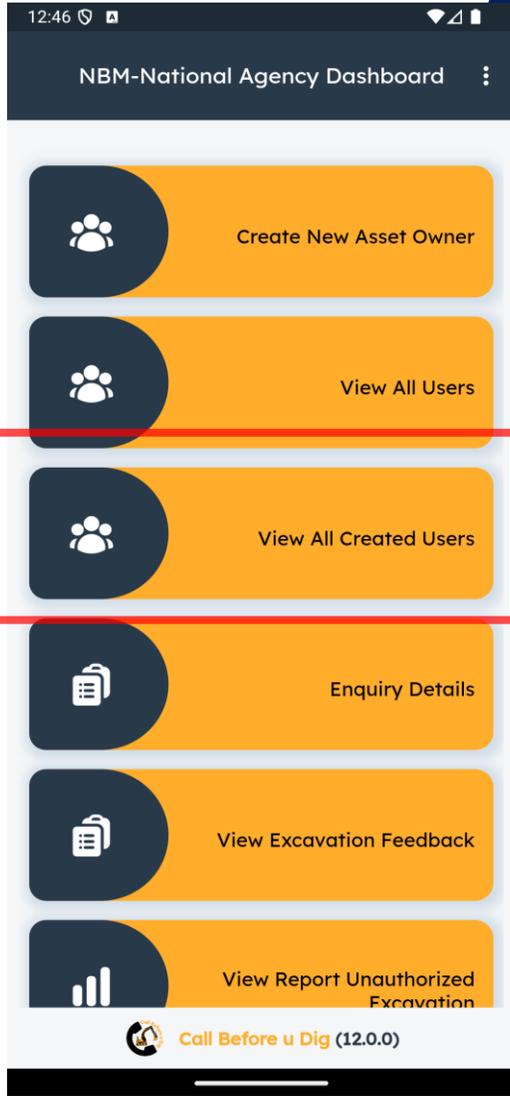


User Role : Super Admin

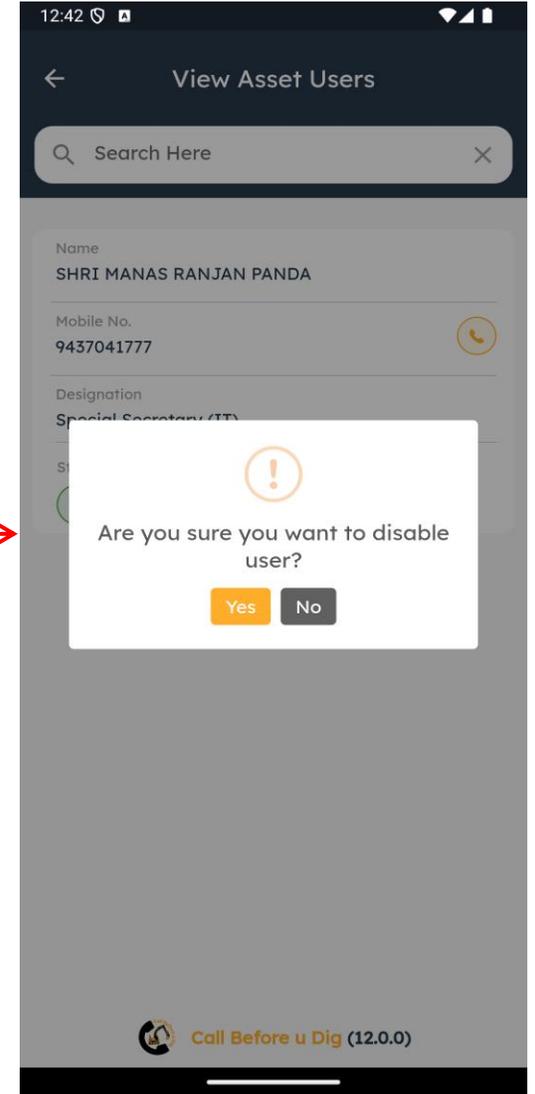
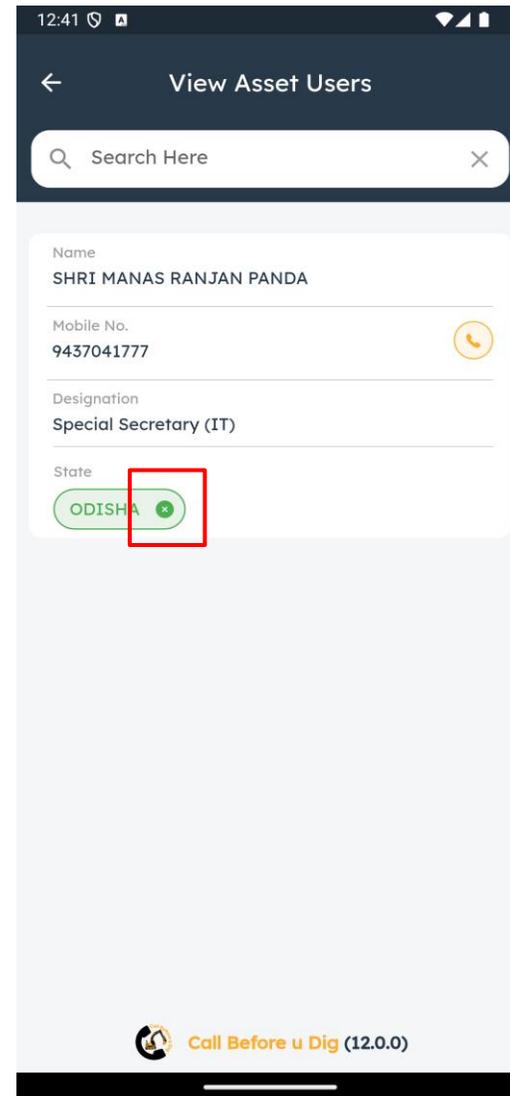
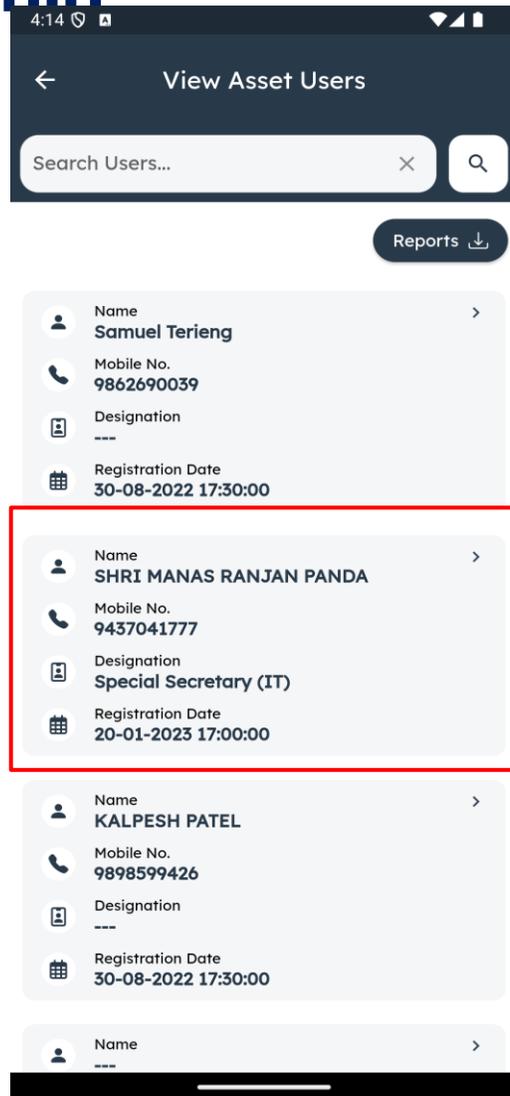




User Role : National Agency Admin



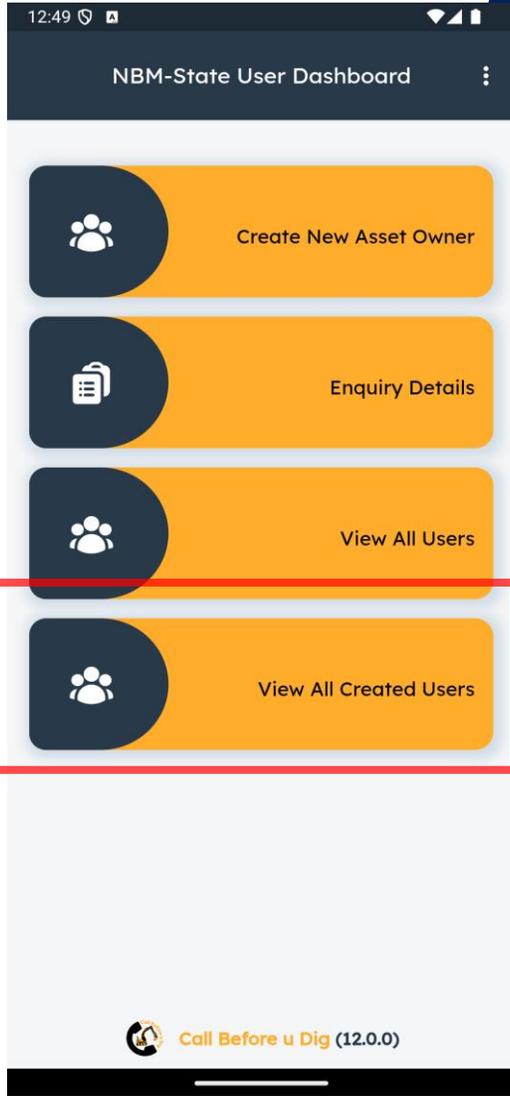
Dashboard



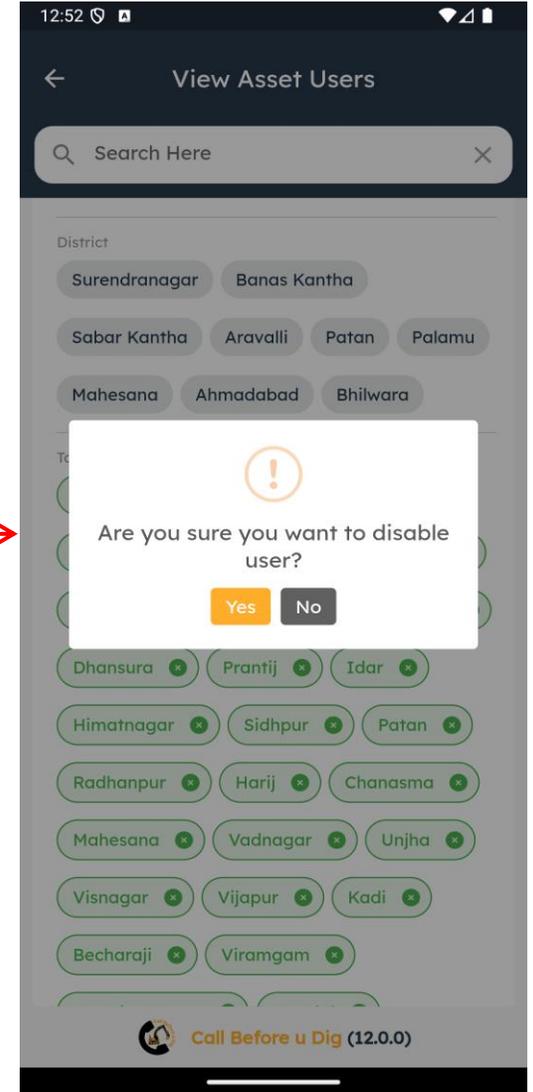
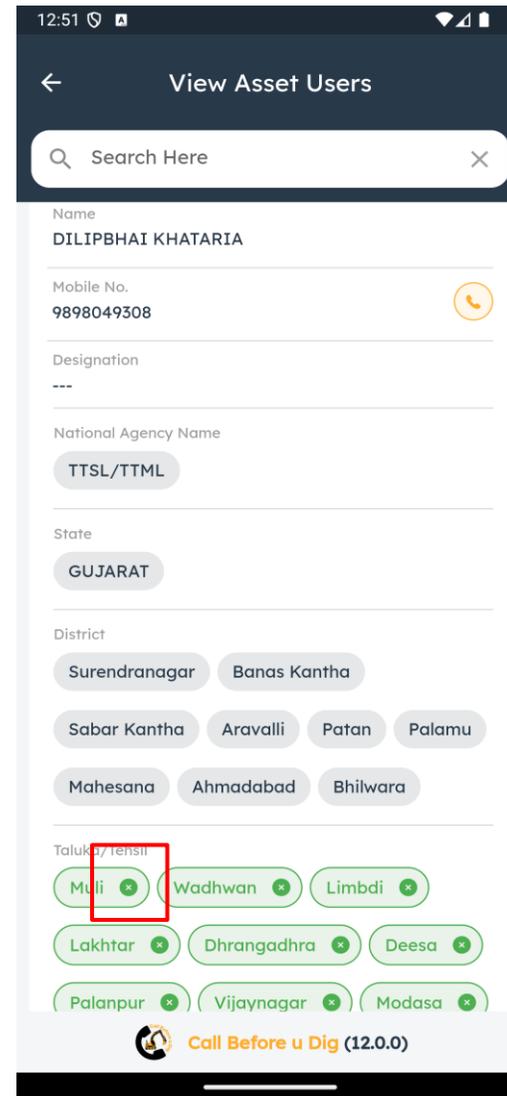
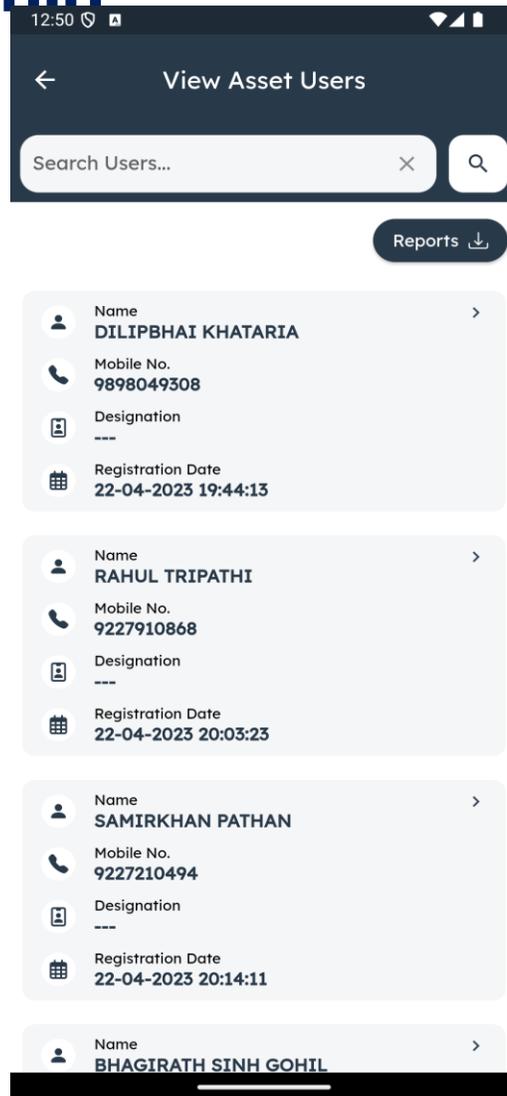
Dashboard



User Role : National State Agency Admin



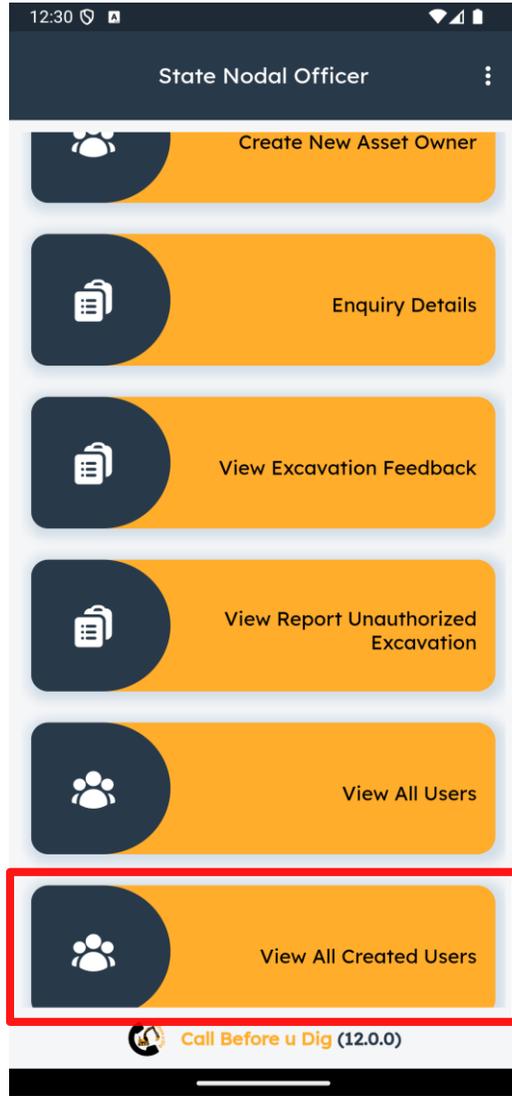
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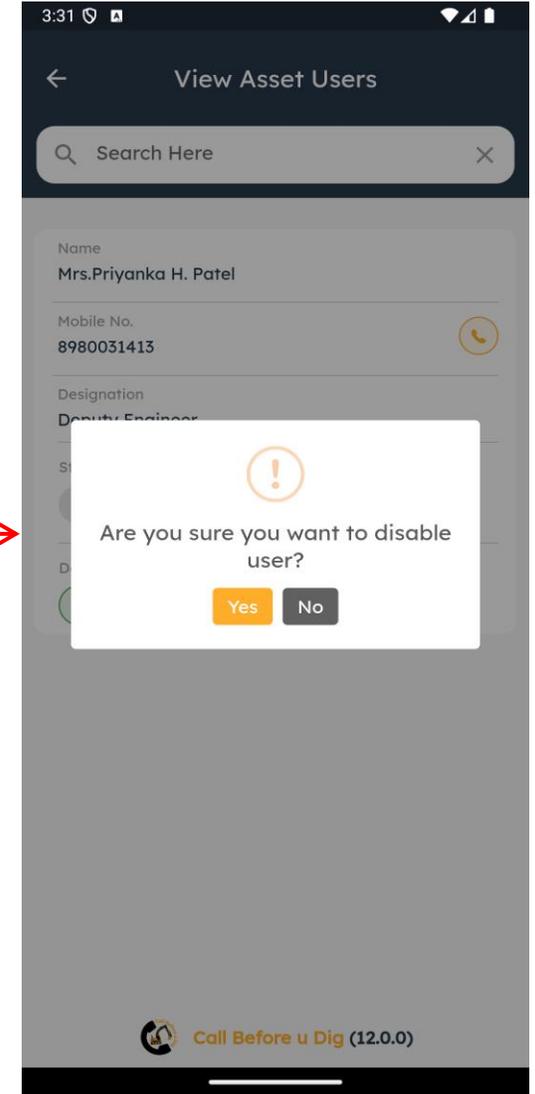
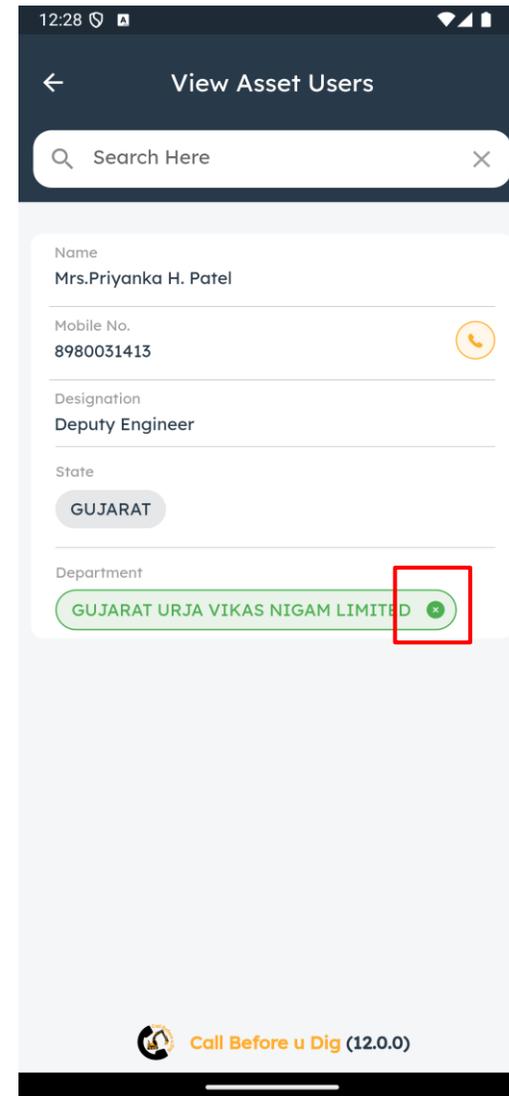
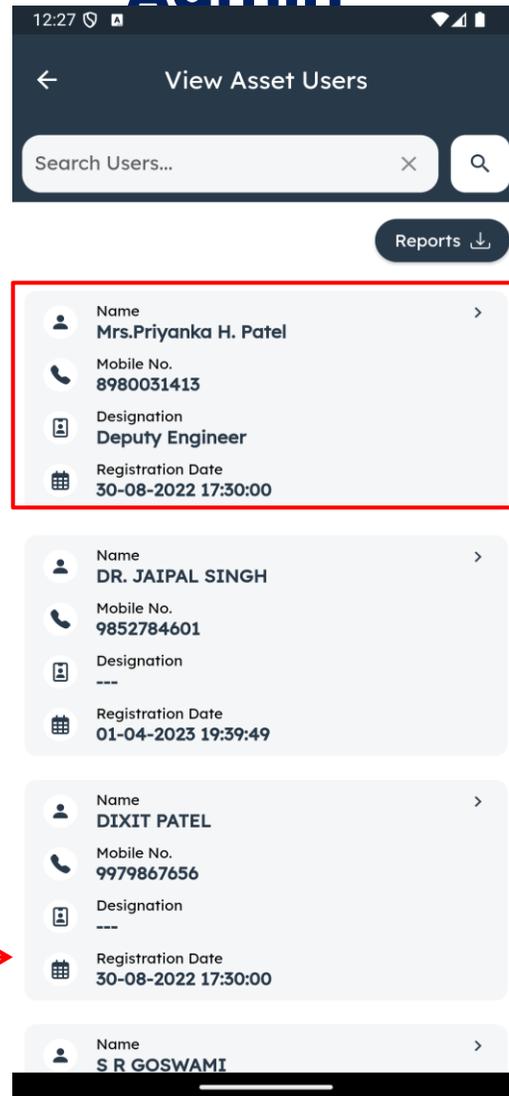
Dashboard



User Role : State Admin



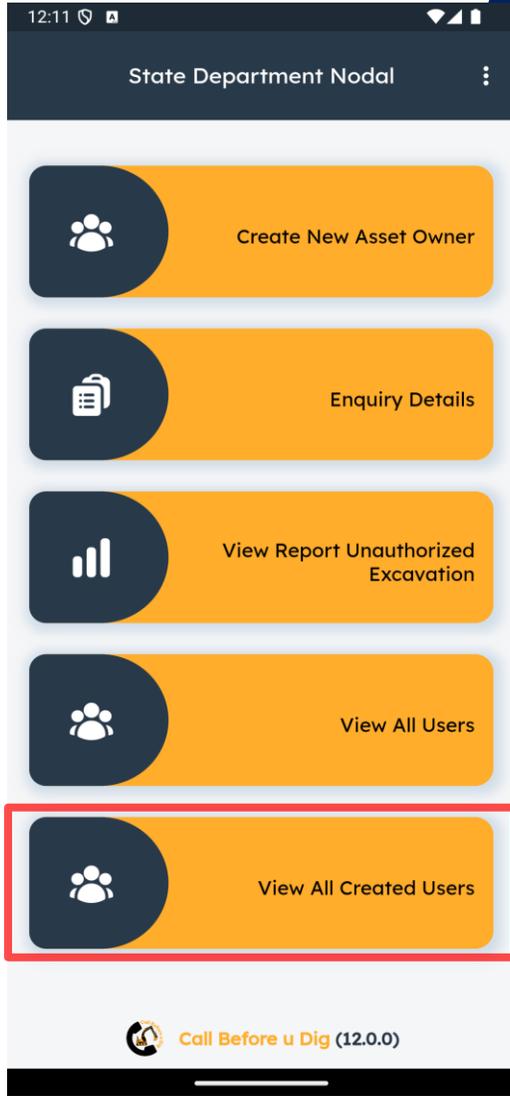
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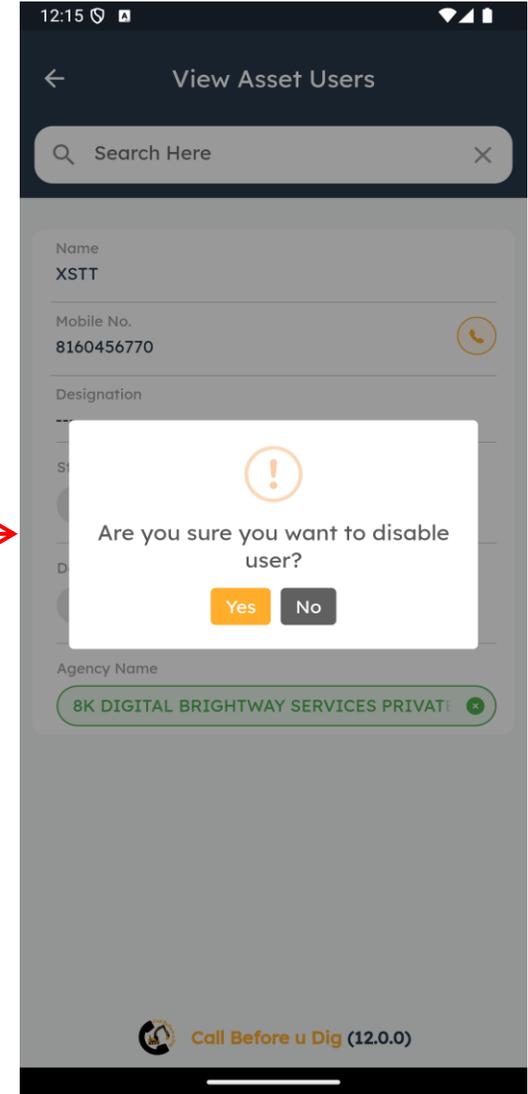
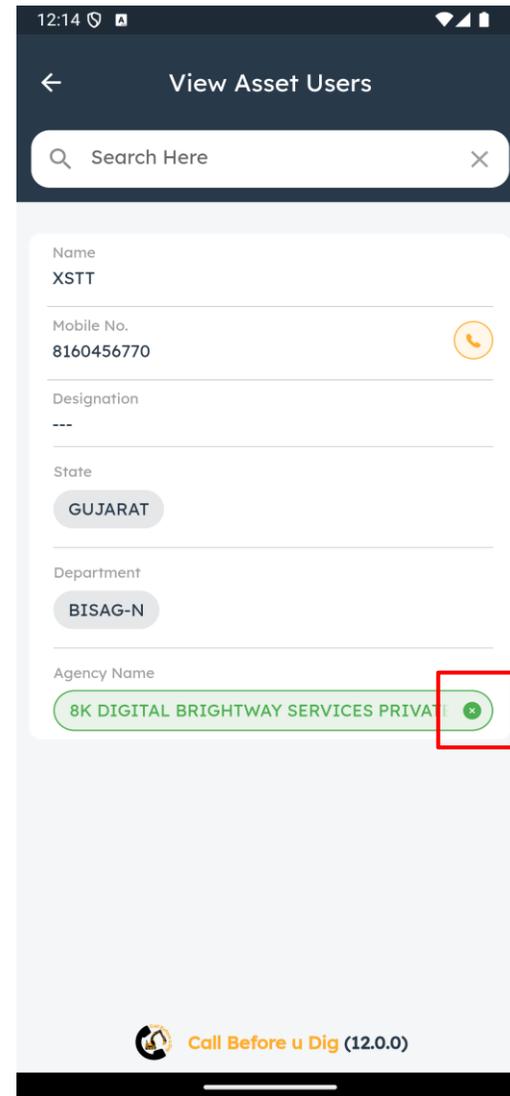
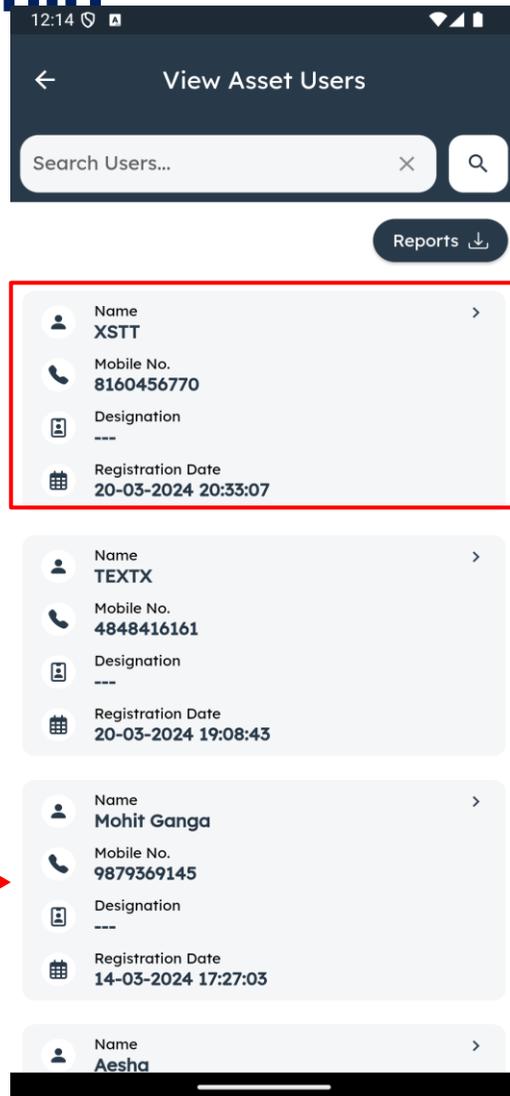
Dashboard



User Role : Department Admin



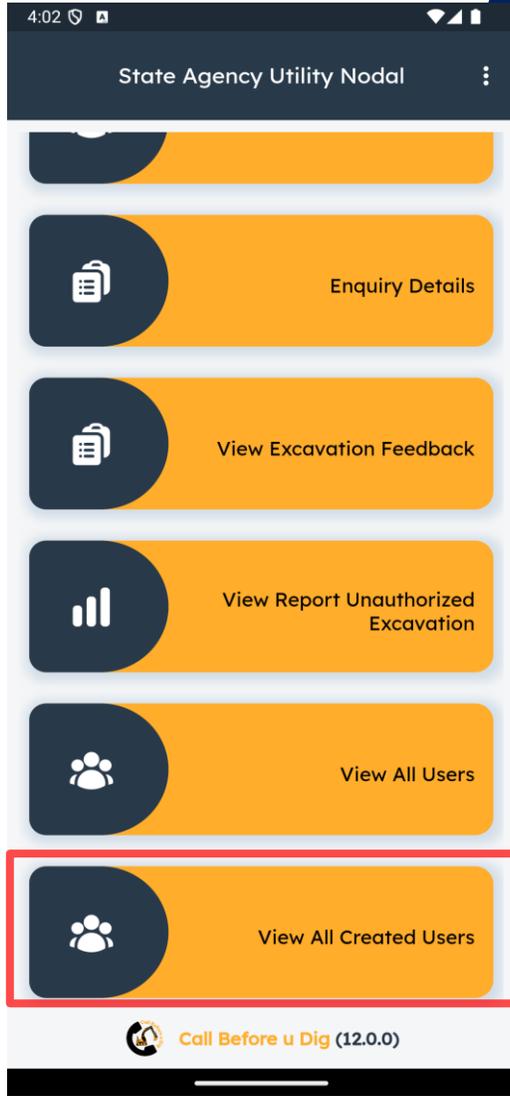
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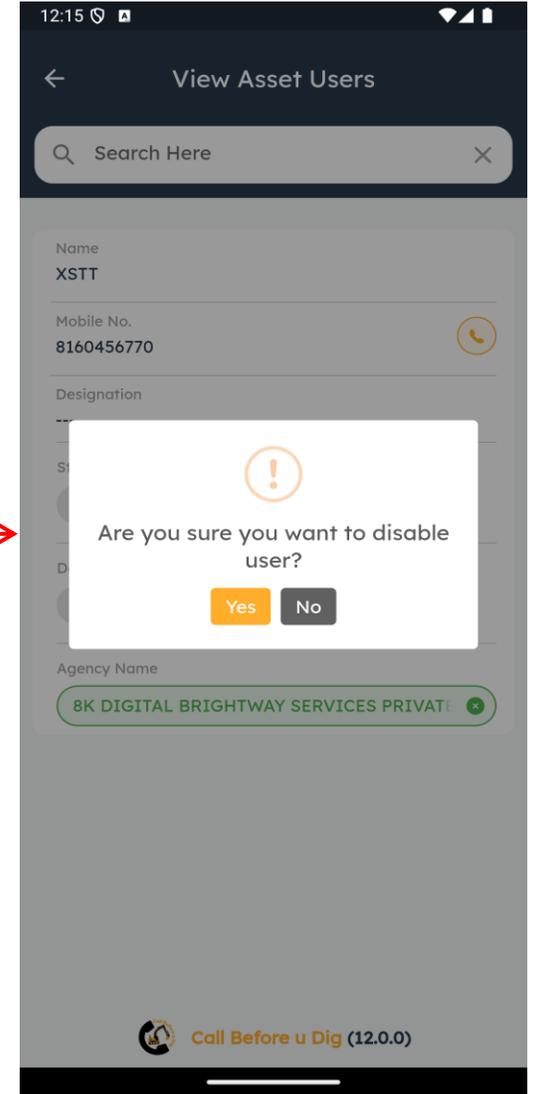
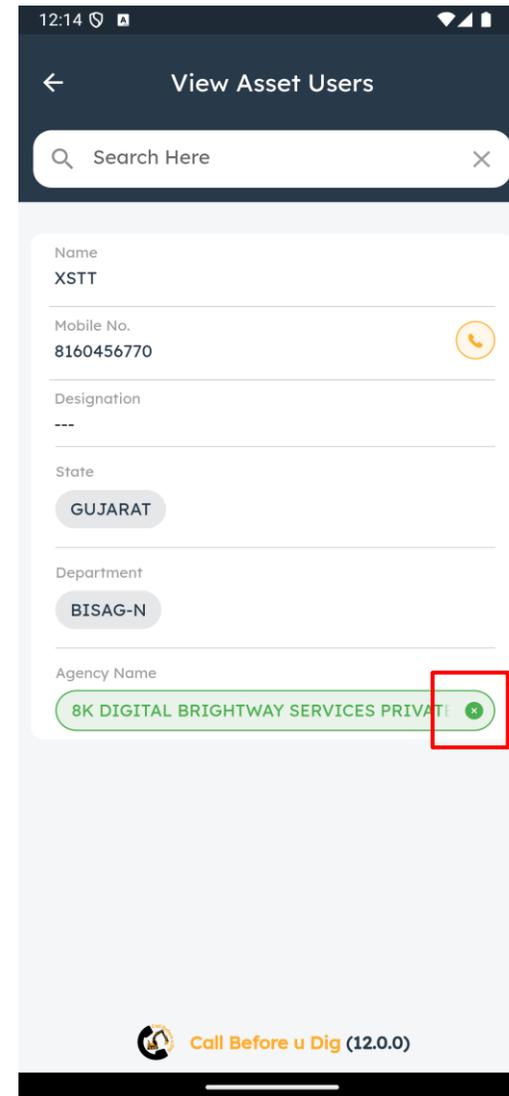
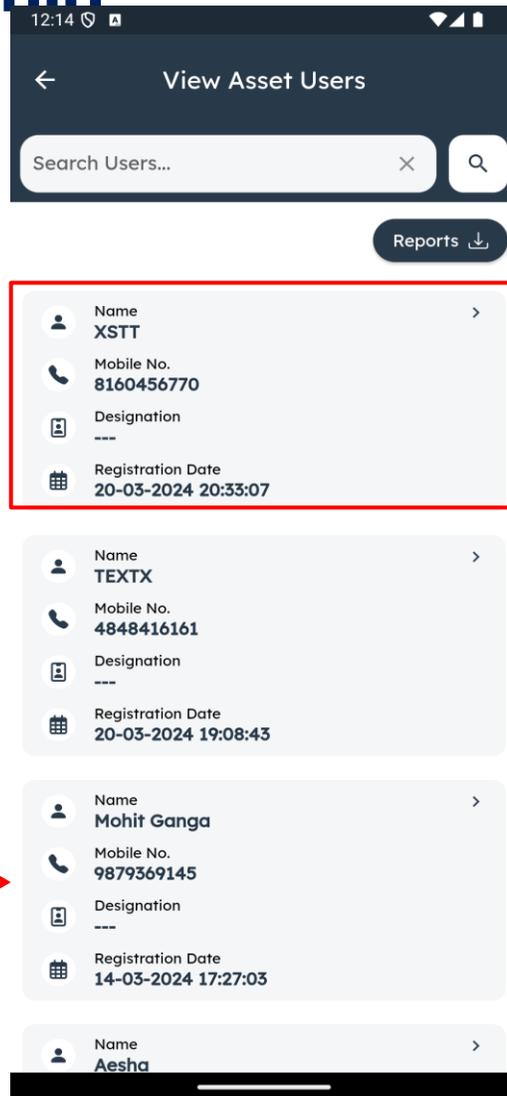
Dashboard



User Role : Agency Admin



Dashboard



Dashboard



Dashboard for monitoring progress



- LSA can view the details through the dashboard at :
- Live Statewise CBuD Status at:
 - [CBud Web Portal](#)
- Dashboard can be used to view CBuD Status of State by selecting State
- Asset owner users configured
 - No of users created by State for Dept, Agencies, District
 - List of Depts, Agencies, Districts covered by Agency
- Excavators registered – For State, District
- Enquiries submitted by excavator – For State, District, Agency, Enquiry Type.



**** In case, for Excavators and Enquiries, if State/UT is not appearing in the list, it means no excavator registered or enquiry made in that State. Excavators may be got onboarded and they use App for making enquiry.**



Call Before u Dig (CBuD)

MIS Summary Central

MIS Summary State

MIS Summary

Go To Central Dashboard

DLT User

Map



adg2@broadbandmission.gov.in

State User : DELHI

State :

425 Total Asset Owners	6 Departments	35 Agencies	189 District Users	194 Tehsil	287 Registered Excavators	126 Total Enquiry received	4 Ongoing Enquiry	0 Forthcoming Enquiry	122 Expired Enquiry	20 Withdrawn Enquiry	65 Unauthorized Excavations	140 Target Enquiry
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Filters

Departments

Agencies

Districts

Tehsil

Total Asset Owners

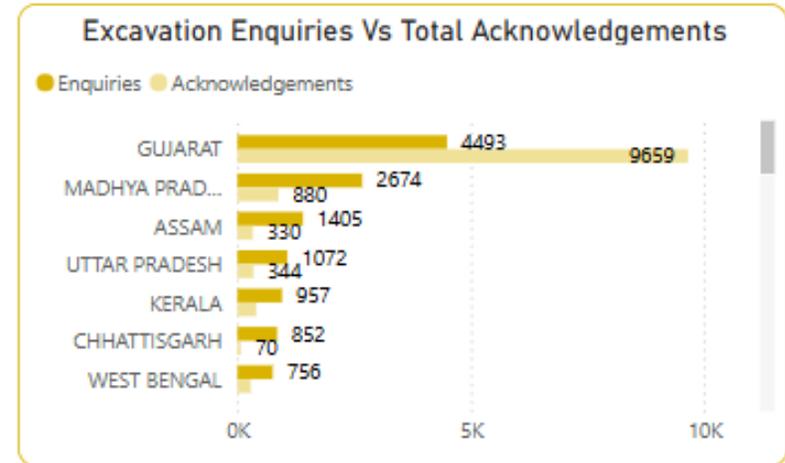
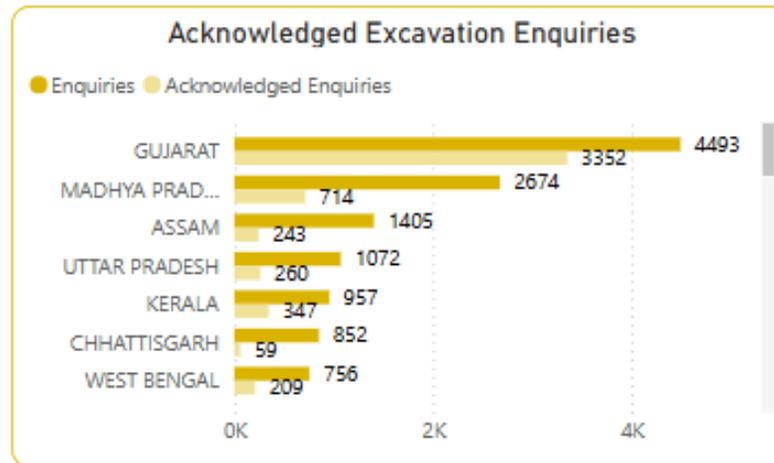
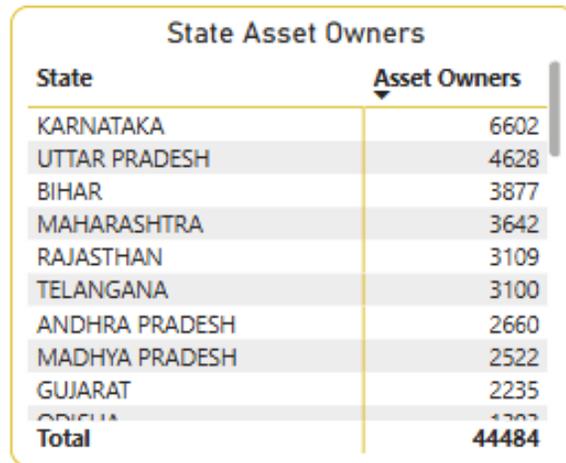
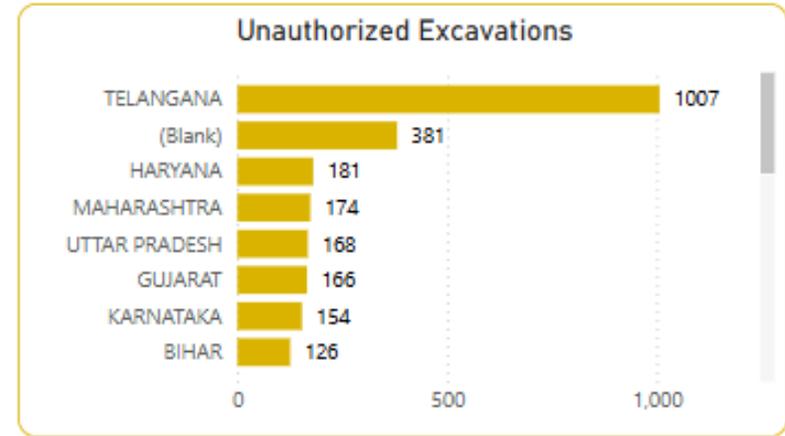
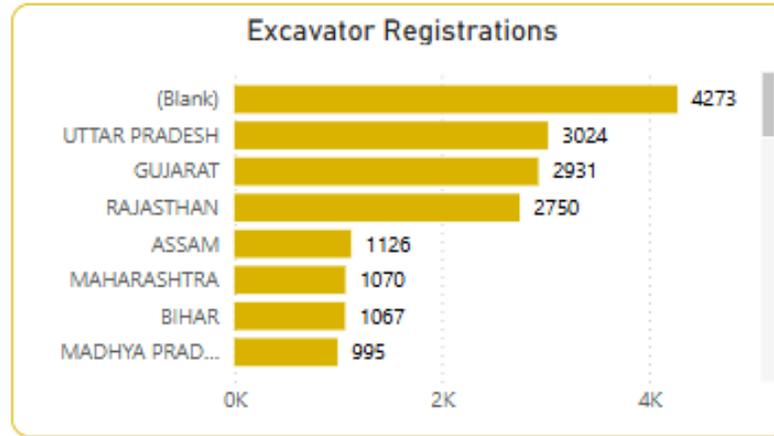
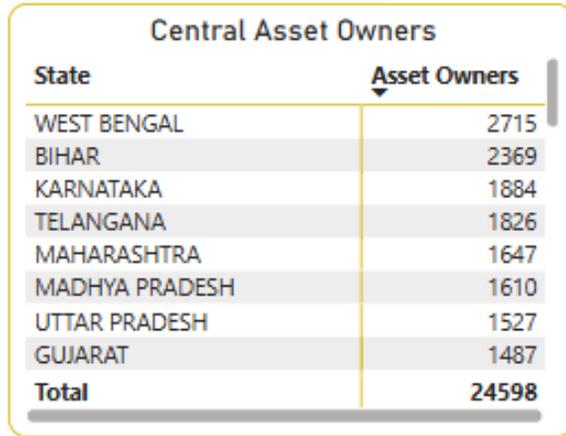
Show entries

CSV

Search:

Sr.No	State	District	Tehsil	Department Name	Agency Name	Asset owner user name	Mobile Number	Email
1	DELHI	South		UD GNCTD	DJB	B C PATEL	9650291177	acem11.djb@gmail.com
2	DELHI	Shahdara	Seema Puri	POWER GNCTD	BSES YAMUNA POWER LIMITED	AVINASH CHANDRA PANDEY	6394325444	avinash.c.pandey@relianceada.com
3	DELHI	Shahdara	Shahdara	POWER GNCTD	BSES YAMUNA POWER LIMITED	AVINASH CHANDRA PANDEY	6394325444	avinash.c.pandey@relianceada.com
4	DELHI	South West		POWER GNCTD	BSES RAJDHANI POWER LIMITED	RAJEEV BHATT	9555659104	Rajeevbhatt@relianceada.com
5	DELHI	South		POWER GNCTD	BSES RAJDHANI POWER LIMITED	PRAVESH VERMA	8468940797	praveshverma@relianceada.com
6	DELHI	South East		POWER GNCTD	BSES RAJDHANI POWER LIMITED	SADHU GAUTAM	8010809345	sadhugautam@relianceada.com
7	DELHI	South East		POWER GNCTD	BSES RAJDHANI POWER LIMITED	YOGINDER SINGH	9312667489	yogindersingh@relianceada.com

CBuD Usage Current Status



- Dashboard available on cbud.gov.in

←

Last Refreshed On: Tuesday, 19th November 2024 at 01:11:31

State

DELHI

District

All

Enquiry Type

All

Enquiries

State	Acknowledged Enquiries	Total Acknowledgements
DELHI	17	29
Total	17	29

Registered Excavators

State	Excavators
DELHI	280
Total	280

Enquiry Type

State	Emergency Enquiry	Normal Enquiry
DELHI	96	30
Total	96	30

Sectorwise Enquiries

Sector / Unified Agency	Enquiries
Other Central Departments / Agencies	48
State Power	28
TSP(Airtel+VIL+RJIL+BSNL)	24
Other State Departments / Agencies	15
Other	9
State Public Health & PWD	2
Total	126

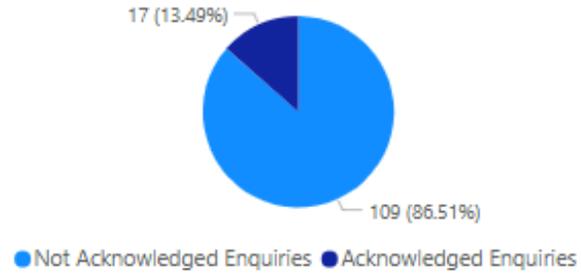


Last Refreshed On: Tuesday, 19th November 2024 at 01:11:31 PM

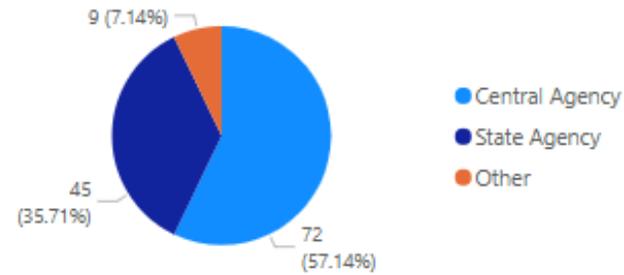
State

DELHI

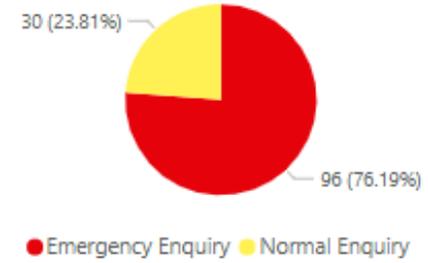
Acknowledged Excavation Enquiries



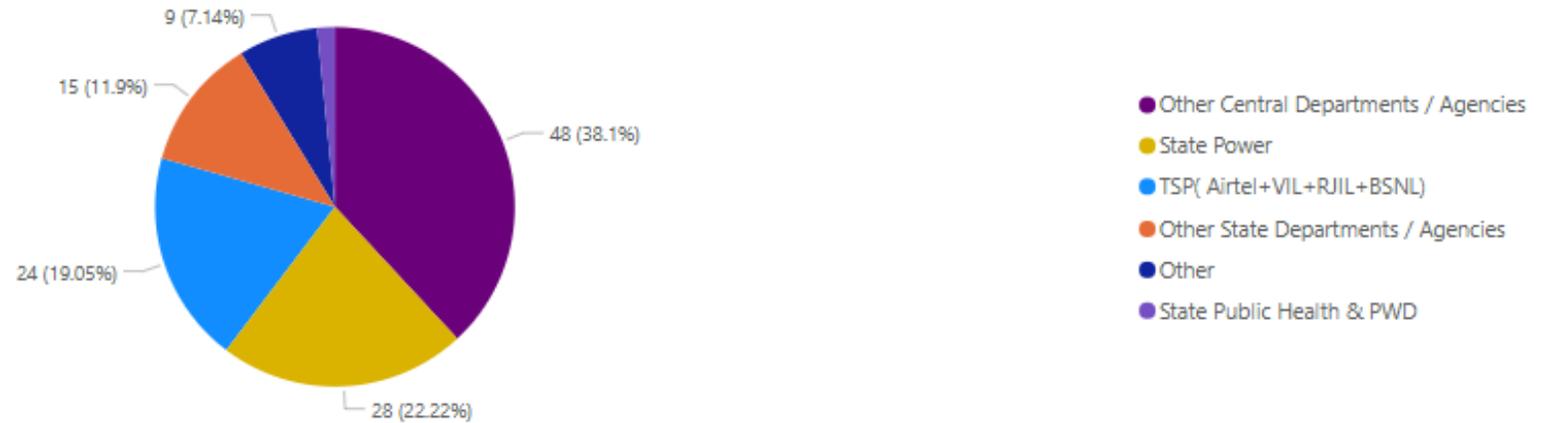
Agency Type Enquiries



Enquiry Type



Sectorwise Enquiries





Last Refreshed On: Tuesday, 19th November 2024 at 01:11:31 PM

Sector / Unified Agency

All

State

DELHI

State Department Enquiries

Department	Enquiries
POWER GNCTD	28
UD GNCTD	14
PWD	2
DOT-ISP	1
Total	45

Central Agency Enquiries

Agency Name	Enquiries
RAILTEL	18
IGL	12
POWERGRID	11
BSNL	10
AIRTEL	5
RJIL	5
MTNL	4
VIL	4
MOD-DGDE	1
Total	72

State Agency Enquiries

Agency Name	Enquiries
BSES RAJDHANI POWER LIMITED	14
TATA POWER DELHI DISTRIBUTION LIMITED	12
DELHI JAL BOARD	6
NEW DELHI MUNICIPAL CORPORATION	6
BSES YAMUNA POWER LIMITED	2
DJB	2
South Zone	1
Test	1
Test user	1
Total	45

Other Enquiries

Agency Name	Enquiries
New Delhi Municipal Council	3
crest digitel	1
Department of Telecom	1
NDMC	1
New Delhi Municipal Council Maintenance North Electric	1
HCM Lane	1
test dot	1
VITIL	1
Total	9

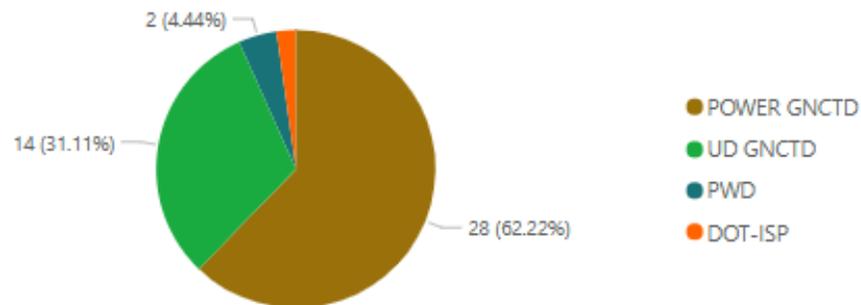


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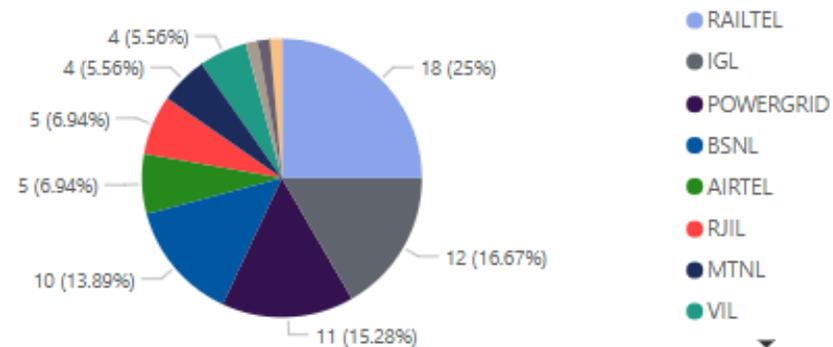
Sector / Unified Agency
All

State
DELHI

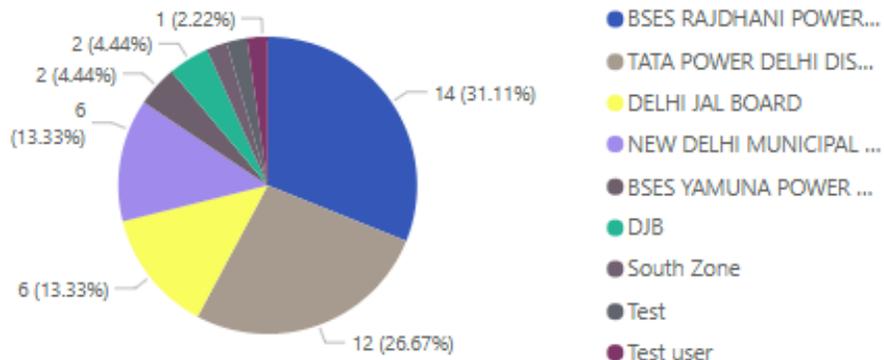
State Department Enquiries



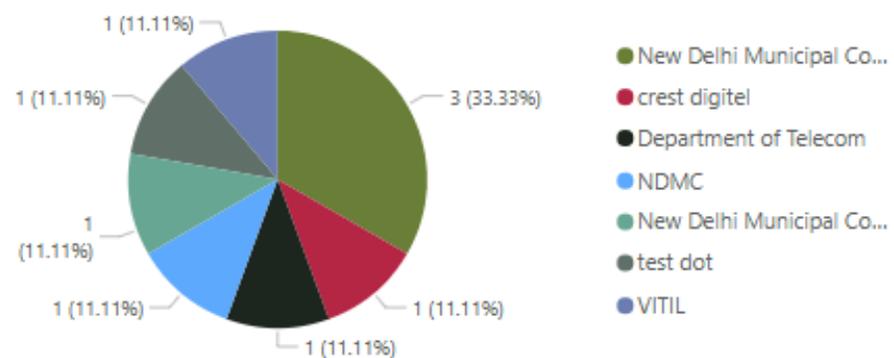
Central Agency Enquiries



State Agency Enquiries



Other Enquiries



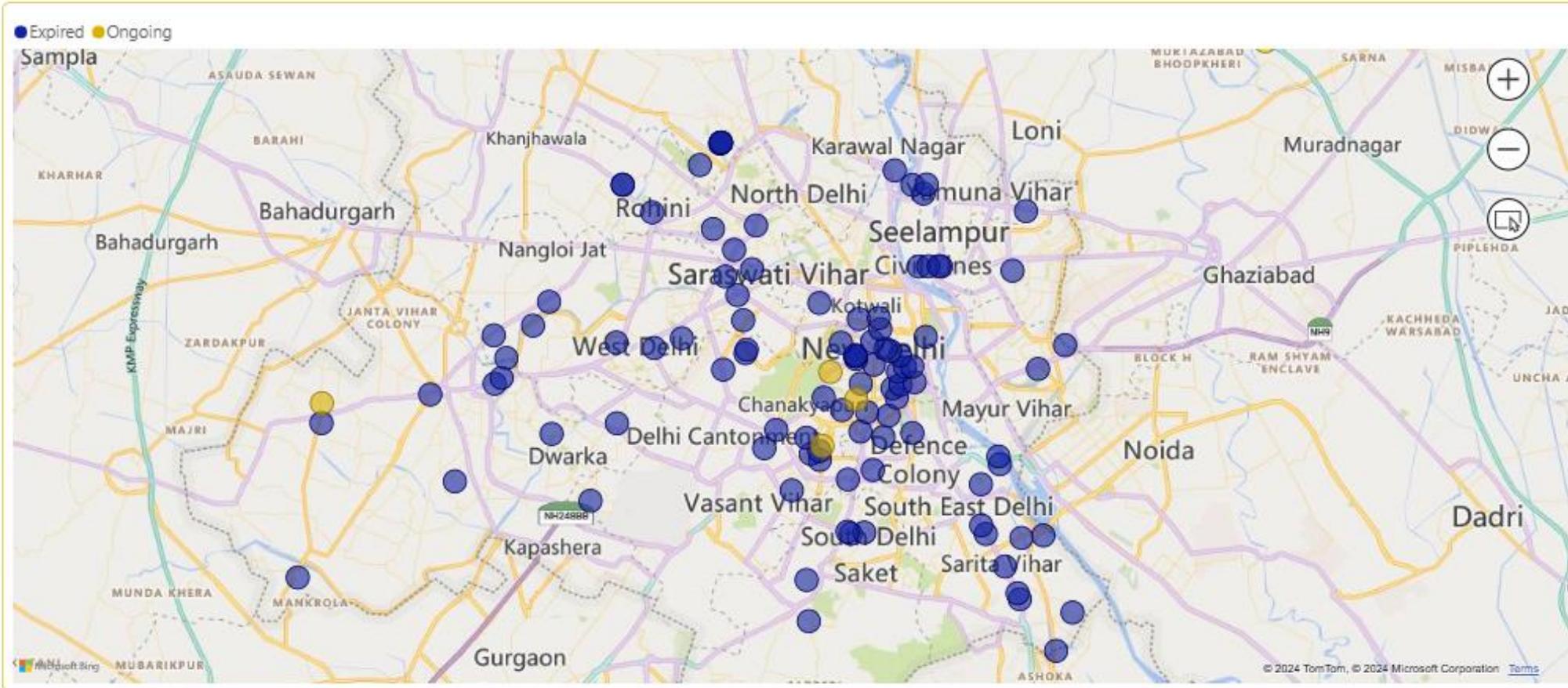


Last Refreshed On: Tuesday, 19th November 2024 at 01:11:31 PM

State
DELHI

District
All

All	Ongoing Enquiries	Expired Enquiries	Forthcoming...
126	4	122	(Blank)



INDUSTRIES	R S AHLAWAT	ceiidsiadc@gmail.com	9445157166	DSIIDC	4
				SEUC1	1
				(blank)	1
				INDUSTRIES Total	6
POWER GNCTD	R.S.SAMRIA	departmentpower@g	9818509130	BSES RAJDHANI POWER LIMITED	54
				BSES YAMUNA POWER LIMITED	27
				DELHI TRANSCO LIMITED	9
				TATA POWER DELHI DISTRIBUTION LIMITED	31
				(blank)	1
POWER GNCTD Total	122				
PWD	P KTOMAR	pwdhqdelhi@gmail.c	9968213248	EAST ZONE	12
				NORTH ZONE	6
				SOUTH ZONE	8
				(blank)	1
PWD Total	27				
UD GNCTD	AMITABH KUNDOO	mbuddepartment@gi	9810434181	DELHI JAL BOARD	2
				DJB	24
				MCD	16
				NEW DELHI MUNICIPAL CORPORATION	199
				(blank)	1
UD GNCTD Total	242				

Department	Nodal Officer Name	Nodal Officer Em	Nodal Office	Agency	Count of Asset Owner ID
I&FC	ANIL SHARMA	ceifcd@gmail.com	9958889507	Executive Engineer CD-I	1
				Executive Engineer CD-III	1
				Executive Engineer CD-IV	1
				Executive Engineer CD-V	1
				Executive Engineer CD-VI	1
				Executive Engineer CD-VII	1
				Executive Engineer CD-VIII	1
				Executive Engineer CD-X	1
				Executive Engineer CD-XII	1
				Executive Engineer CD-XIII	1
				Executive Engineer CD-XIV	1
				IFCD FLOOD CIRCLE 1	1
				IFCD FLOOD CIRCLE 2	1
				IFCD FLOOD CIRCLE 3	10
				IFCD FLOOD CIRCLE 4	1
(blank)	1				
I&FC Total					25

(blank) Total			474
(blank)		AIRTEL	127
		BSNL NLD	35
		IGL	31
		MOD-DGDE	3
		MTNL	14
		NHAI	5
		POWERGRID	12
		RAILTEL	11
		RAILWAYS	3
		RJIL	15
		TTSL/TTML	25
		VIL	71
		VINDHYA TELELINKS LIMITED	18
		(blank)	1
(blank) Total			371

Best Practices -Gujarat

- RTO offices may be roped in to connect to JCB owners for awareness workshops.
- It was suggested that bill payment of excavators may be linked to CBuD usage
- Letters may be written to collectors monthly so that their offices too write letters timely to other authorities / departments and people are aware.
- All districts may be covered 4 times a year for workshops. A very long gap between consecutive workshops leads to a break in the momentum. Frequent workshops are required.
- Asset owners are excavators too and vice versa. Therefore, Government asset owners / excavators may be asked to use CBuD App mandatorily. Government asset owners may be first roped in to compulsorily use the App.



Neeraj Kumar, DDG & Mission Director, National Broadband Mission-9868218069, md@broadbandmission.gov.in

Ganesh Bakade, Director, NBM -9868103831 dir2@broadbandmission.gov.in

Parul Singh, AD, National Broadband Mission – 9868366135 adg2@broadbandmission.gov.in

Vikas Sinha, PMU, National Broadband Mission-9708097814 vikas.sinha@broadbandmission.gov.in

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